

Re: Thinking about buying Norton's AntiVirus

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-04/msg06251.html>

- *From:* "Lil' Dave" <spamyourself@xxxxxxxxxx>
 - *Date:* Thu, 24 Apr 2008 22:10:47 -0500
-

Have been using Norton since Peter Norton wrote the product many, many years ago. I am going to Trend Micro because I'm impressed with their Antispyware program that comes with its AV product, over NAV's stuff in that specific arena.

NAV has had problems, I don't deny that in its long history. I am not in denial that other products, both pay for, and freebies recommended here do not have their own problems as well. I've tried many of them, without an AV previously installed.

However, I am not impressed with the Norton (Peter has nothing to do with that program) internet security. Or any other protection asset such as Goback. NAV, by itself, is okay in my book.

All this is my opinion derived from my own uses.

—
Dave

Hypocrisy. Big SUV, filament lights on all night. You think your neighbor should be changing to compact fluorescent light bulbs and driving the hybrid.

"Unknown" <unknown@xxxxxxxxxx> wrote in message
[news:eH3Qj.351\\$To6.143@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:eH3Qj.351$To6.143@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

You apparently don't read these newsgroups regularly. I repeat, you are brainwashed. Symantec problems have been almost 80% of the posts on this newsgroup in the past. The percentage is diminishing as more and more people are uninstalling their products.

"Brian A." <gonefish'n@afarawaylake> wrote in message
<news:O1CAQApIHA.4672@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

"HeyBub" <heybub@xxxxxxxxxx> wrote in message
<news:eXP9ToipIHA.4848@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Brian A. wrote:

"HeyBub" <heybub@xxxxxxxxxx> wrote in

Re: Thinking about buying Norton's AntiVirus

message

news:e5AGWFZpIHA.3804@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Brad wrote:

Hi,

Note: I have used NAV (Norton's AntiVirus) 2001 on a Windows 98se computer(s) in the past.

Over a month ago, I bought a new Dell laptop with Windows XP home edition. It came with Trend Micro PC-cillin (30 days trial) pre-installed. I am thinking about buying NAV, assuming it allows me to control (preferences) how it "behaves" as NAV 2001 did. I don't want NAV always running in the

Re: Thinking about buying Norton's AntiVirus

background.
I want to be
able
to "run"
NAV to
check
folders, etc.
when I
want, the
same way I
did
using NAV
2001.

What is
your
experience
with the
new version
of NAV?

I doubt anyone on this group
would recommend Norton,
or, to a lesser
degree McAfee.

There are several problems
with Norton:

1. It is a resource hog,
burning up to 15% of
available CPU cycles.

Huh? As I currently look, not a single
Symantec I have installed is
using any at all.

You didn't install it properly is my guess. Google
"Norton+resource+hog"
yields 226,000 hits.

Someone is going to have to contact Symantec then and let them know that
the product isn't hammering the CPU after their product is installed.
I'll guarantee that I installed it properly and I won't be the one
contacting them since I have no problems using their products and my
systems run just fine with or without any of their products.

Re: Thinking about buying Norton's AntiVirus

226,000 hits means nothing to me, you'll find my posts along with others who have no issues with Symantec products, those that have or had issues who voice out, and those that are followers who voice only on what they've read/heard without ever using the product. Again, no matter the program/application, the users mileage will vary due to the way their machine is setup, configured and/or kept in a clean state (both system/OS wise and machine/hardware/software gunk wise). Symantec is not the only application developer in the world and they are most certainly not the major cause of the many OS failures.

2. It is difficult to remove.
Very difficult. You have to run the secret Symantec removal tool several times then manually scan the registry for detritus left behind.

There's nothing secret about their removal utility, it's been around for years, no different than any of the other applications and Symantec isn't the only one that has registry entries that are not removed.

It IS a secret. It's not mentioned in their documentation nor is it part of the normal uninstall process. Further, running it once is often insufficient. Further—further FINDING it on Symantec's website is non-trivial.

I'll look into that since I haven't read one of their manuals since back when. Either way manual or not, if an error did occur and I know they do, no matter the application including other than Symantec, an error code number would be generated which could be looked up for a possible solution. FWI, their removal utility has been in circulation for at least the last 5–7 years.

3. Norton interferes with many software installations – and doesn't tell you it's bothering the install process. You end up with an application that won't work and you don't know why. Virtually every bit of software that tells you to "disable your virus checker" before continuing really means "Disable Norton."

If you truly believe your last statement, you truly don't realize the importance of shutting down running programs when installing an application.

We write software for a living and Norton has to be disabled before our software will install properly (because we're adding things to the registry). This is not true for AVG, Avast, and several other AV programs with which we've experimented. Moreover, when Norton DOES interfere, it gives no indication that it did so. The only clue we get is when our customers can't run our product.

Then the code you write has anomalies of something on the dark side. I'm not saying any malicious code is being written, yet I'd rather have an app that tags code as a possible security risk and/or not tag it at all. If you don't see a popup message that something was blocked as being potentially dangerous, then it's truly obvious of who hadn't installed the Symantec application properly.

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Brian A. Sesko { MS MVP_Windows Desktop User Experience }
Conflicts start where information lacks.
<http://basconotw.mvps.org/>

Suggested posting do's/don'ts: <http://www.dts-l.org/goodpost.htm>
How to ask a question: <http://support.microsoft.com/kb/555375>