

# Re: Thinking about buying Norton's AntiVirus

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-04/msg05917.html>

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- *From:* Robert Pendell <[shinji257@xxxxxxxxxxxxxxxxxxx](mailto:shinji257@xxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 24 Apr 2008 00:40:22 -0400
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Brad wrote:

Hi,

Note: I have used NAV (Norton's AntiVirus) 2001 on a Windows 98se computer(s) in the past.

Over a month ago, I bought a new Dell laptop with Windows XP home edition. It came with Trend Micro PC-cillin (30 days trial) pre-installed. I am thinking about buying NAV, assuming it allows me to control (preferences) how it "behaves" as NAV 2001 did. I don't want NAV always running in the background. I want to be able to "run" NAV to check folders, etc. when I want, the same way I did using NAV 2001.

What is your experience with the new version of NAV?

Thanks in advance, Brad

Before you type your password, credit card number, etc., be sure there is no active keystroke logger (spyware) in your PC.

I wouldn't get Norton considering the track record I've had with them on other customers machines. The disaster happens when it malfunctions. If it malfunctions it becomes increasingly difficult to diagnose. When you have Norton you can't rely on safe mode as a means to determine if security software is the issue. Why? Because the services that load the protection also manage to startup there. Yep. Norton figured out how to get it to load there. Also as others have stated it doesn't remove itself correctly a good portion of the time and then you have to run the removal tool. We provide our own security to our customers if they have it. Most will remove prior security before installing ours. We still get calls about odd issues caused because Norton or McAfee did not remove themselves correctly.

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Robert Pendell  
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"A perfect world is one of chaos."

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Thawte Web of Trust Notary  
CAcert Assurer