

get BLANK screens: 1) search + for files or folders, 2) system res

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- *From:* Grateful for help <Gratefulforhelp@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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hi, my first time on this venue... i would be so grateful for help.
same problem in many places:
get BLANK screen for many things.
e.g. hit start + search + for files or folders ---- get BLANK screen with
dog and no words
e.g. hit start + programs + accessories + system tools + system restore
---- get BLANK screen with no words
e.g. in TaxCut software, want to pull up help topics ---- get BLANK screen
e.g. in Internet Explorer... i open comcast home page and the advertisements
don't show up on right side, neither does my "assistant" in top right corner
(continually says it is loading)
PLEASE HELP. :) Thanks so much.

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