

I'm puzzled – Firewire Problems, need help Please.

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Ok, I've got a WD External Firewire drive that seems to be malfunctioning. Now Western Digital Support is telling me that the Firewire Drive is plug & play and that windows should already have the driver for it. HUH, since when did Firewire become plug & play? I've got Yellow Exclamation marks in device manager. Doesn't that mean that there isn't a proper device driver installed for the drive?

Thank you for any comments/suggestions/clarifications.

I'm thinking WD support is giving me the run around and need answers as soon as possible before my warranty runs out. Thank you very much for any assistance.

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