

Re: Recognizing an external drive when rebooting

it can't
recognize the external drive before Windows boots up. (I
don't
expect an
answer here on how to use True Image, as it's not the right
forum).
But I
would like to know if Windows should recognize the
external drive
during the reboot process.

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Thank you in advance.

Phil

Phil:

A while back we prepared some step-by-step instructions for users working with the Acronis True Image versions 9 & 10 re restoring a system from the archived disk image(s) previously created. These instructions assume the user will employ the Acronis "Rescue" CD to effect the recovery process. Note that the instructions refer to versions 9 & 10. I believe, but am not certain, that they would also apply to the current version 11. I don't know whether the instructions that follow are really relevant to your problem but thought they might be of some value to you. Naturally we're assuming there are no hardware-type problems involved here in that your USB external enclosure and the HDD contained therein are both non-defective and that the disk image(s) on that HDD were correctly created.

Anna

Recovery Process (Disk images): We'll assume the recovery will be to either a non-defective HDD that has become unbootable for one reason or another, or to a new HDD. The HDD to be restored need not be partitioned/formatted since the recovery process will take care of that function.

Note that in most cases you will be using the Acronis "Bootable Rescue Media" (CD) that you created when you originally installed the Acronis program. If you didn't create that bootable CD at that time, you can create it now from the Acronis program (assuming You can access the program at this time) by clicking on the "Create Bootable Rescue Media" icon on the opening Acronis screen and simply going through the screens to create the bootable CD.

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Note: If the recovery will be made to a HDD that is still bootable and you're able to access the Acronis program on that drive, then you can undertake the recovery process without the need for using the "bootable rescue" CD.

1. With both the drive containing the backup disk images and the drive you want to restore connected and with the bootable rescue CD inserted, boot up.
2. At the opening screen, click on "Acronis True Image Home (Full Version)".
3. The program will open after some moments. On the "Pick a Task" screen that opens, click on "Recovery".
4. The "Welcome to the Restore Data Wizard!" screen opens. Click on Next. 5. The "Archive Selection" screen opens. Navigate to the drive containing the backup archive file(s) and select the last incremental backup file or the original full backup file if no incremental backup files were subsequently created. Ensure that the correct drive letter and filename are entered in the "File name:" text box. Click Next.
6. In the Acronis version 9 program, the "Archive Date Selection" screen opens. Select (highlight) the last incremental backup file from the listing and click Next. This screen does not appear in version 10.
7. The "Restoration Type Selection" screen opens. Select the option, "Restore disks or partitions" and click Next.
8. The "Partition or Disk to Restore" will open. Click on "Disk 1" and click Next.
9. After some moments the "Restored Hard Disk Drive Location" screen opens. Select (highlight) the HDD to be restored and click Next.
10. On the next screen select the "Yes" option to delete all current partitions on the destination HDD. Click Next.
11. On the next screen select the "No" option and click Next.
12. On the next screen you have the option to validate the backup archive before restoration. Click Next.
13. The final screen before the restoration operation begins will open. Confirm that the information as shown is correct. Click Proceed. 14. Click OK when following completion of the recovery operation

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a
message appears indicating a successful recovery operation.

15. Remove the Acronis bootable rescue CD and close the Acronis program. The system will reboot. A Windows "Found New Hardware" message followed by the "System Settings Change" message box may appear on the Desktop. If they do, click Yes for a reboot.