

Re: Cannot deletesome folders and files–heip!

Source:

<http://www.tech–archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008–02/msg04540.html>

- *From:* "bm" <Darroch@xxxxxxx>
 - *Date:* Fri, 22 Feb 2008 17:22:25 –0000
-

<heintz.larry@xxxxxxxx> wrote in message
<news:64f52e3e–237f–481f–95e0–2a215291e22d@xx>
On Feb 22, 8:51 am, "bm" <Darr...@xxxxxxx> wrote:

I was asked by a friend to help clean up her files and folders because she had got into a muddle. She has XP installed
When I opened Windows Explorer I found that the standard 'My documents' had been used but she had also introduced another folder called 'My own documents' and because she had not a clear idea where she was saving her documents she had used both in an indiscriminate manner
I set about transferring files to folders in 'My documents' but I was left with three folders , My own Documents, Letters and Business which I could not delete. Every time I tried I got the message 'Cannot delete, being used by another person or programme'.
I made sure that all other programmes were closed and also looked at security settings for files but still cannot delete
Can anyone point me in the right direction please?
Blair

Blair,

Reboot widows and hit the f8 key a few times when the machine is at the BIOS screen to get into Safe Mode. You should be able to deleted the folders this way. If you are still unable to delete these files in safe mode, reboot the machine and run a Anti–Virus scan on the machine and see if it finds anything. If it finds any virus let the AV software do what it needs to do then try to delete the folders again.

Larry
Thanks for your help. I will try on my next visit
Blair

Re: Cannot delete some folders and files—help!