

RE: WebDav – WebFolders – Slow on XP clients

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-02/msg03407.html>

- *From:* v-jpzhu@xxxxxxxxxxxxxxxxxxxxxxxx (Jian-Ping Zhu [MSFT])
 - *Date:* Mon, 18 Feb 2008 09:56:51 GMT
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Hello,

Thank you for your post.

First of all, I'd like to double confirm whether the issue only occurs on some of (but not all of) the Windows XP computers there. Based on the current status, I will mainly focus on the Windows XP side. Please understand that if this issue is identified to be a server side problem in the future, you can then post a new thread in our SharePoint newsgroup.

microsoft.public.sharepoint.general

Having said the above, the following is some suggestion for your reference:

Please check whether you have installed the latest Windows XP service pack on the Windows XP computers on which the issues occur.

About way to obtain the latest service pack for Windows XP, you might refer to the following article:

How to obtain the latest Windows XP service pack

<http://vkbexternal/vkbwebservice/ViewContent.aspx?scid=kb:EN-US:322389&PortaIId=1>

Moreover, the following KB article provides five methods for resolving similar issues on Windows XP computers.

You experience a delay when you use your Windows XP computer to log on to a domain or to connect to a network resource

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:832161>

You could try the above methods and check whether this will help.

Thank you for your time and I look forward to hearing from you. :)

Sincerely,
Neo Zhu,
Microsoft Online Support

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Microsoft Global Technical Support Center

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