

Re: Disk backup causes reboot

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- *From:* "Pegasus \ (MVP)" <I.can@xxxxxxxxxx>
 - *Date:* Tue, 12 Feb 2008 10:12:38 +0100
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"Philip" <me@xxxxxxxxxx> wrote in message
news:GNidnUtZtftPbS3anZ2dnUVZ_vGinZ2d@xxxxxxxxxxxxxxxx

I have been trying to back up my XP home desktop to a network server/drive.

I have tried ntbackup.exe and NasBackup. However, in both cases, they get a good deal into backing up 5–10 GB when the system spontaneously reboots (just like a "reboot now" command when installing software).

When the system recovers, and I re–log in, I get the send error dialog which follows with a serious hardware failure web page ironically advising me to back up my disk.

I ran a disk check diagnostic (C: Properties, Tools tab, Check Now) and had no problems. Everything seems fine. Never any problem like this before.

Any thoughts as to track down the cause of this.

I can think of a couple of possible causes:

- You have a memory leak. Observing the Task Manager when the backup process approaches the critical time would reveal this.
- There is a conflict with some third–party program. Disconnect your network from the Internet, then use msconfig.exe to kill all non–essential programs ***and services*** before running the backup process. Firewalls and virus scanners can do this sort of thing.