

Re: Strange slowdown problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-02/msg01628.html>

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Sat, 9 Feb 2008 08:58:57 -0000
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Are you leaving your computer on 24/7?

How much RAM memory?

Try Ctrl+Alt+Delete to select Task Manager and click the Performance Tab. Under Commit Charge what is the Total, the Limit and the Peak?

You should be able to gather more information from Task Manager. With the Processes tab open select View, Select, Columns and check the boxes before Peak Memory Usage and Virtual Memory size. What are the figures for the 6 processes using the largest amounts?

Open Disk Defragmenter and click on Analyse. Select View Report and click on Save As and Save. Now find VolumeC.txt in your My Documents Folder and post a copy. Do this before running Disk Defragmenter as it is more informative.

Select Start, All Programs, Accessories, System Tools, Disk CleanUp to Empty your Recycle Bin and Remove Temporary Internet Files. Also select Start, All Programs, accessories, System Tools, Disk CleanUp, More Options, System Restore and remove all but the latest System Restore point. Run Disk Defragmenter.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Cervino wrote:

I have win XP SP2 with the latest updates and I'm using ESET NOD32

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antivirus/antipsyware software, and sit behind a hardware firewall. It's been running fine for 2+ years, but recently I've noticed that after I boot up, if I open up windows explorer and leave it running for several minutes, my computer will start running very slowly. Checking the task manager, explorer.exe will show up as consuming 97–98% of the cpu activity. I've run a full system antivirus/antipsyware scan, run Microsoft's malicious software tool in its deepest scanning mode, and nothing turned up. I defragmented my disks and then the system ran fine for a week even with two or more windows explorer instance open.

Then today the same slowdown symptoms reappeared. Did all the scans again, checked if disks needed defraging (they didn't). As long as I reboot and don't start up windows explorer, the computer never slows down.

Are there any other software problems I should investigate? Or is there perhaps a hardware problem that could cause such symptoms?

Thanks for your help!