

Re: Can't Shutdown or Ctrl-Alt-Del

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2008-02/msg00817.html>

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 - *Date:* Tue, 05 Feb 2008 09:19:18 -0600
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Can you run GPEDIT.MSC in the run box?

Look through the various permissions for shutdown

Paul Green wrote:

If I press <ctrl><alt> nothing happens.

If I got to the start menu, and try to shutdown or restart, the appropriate window comes up, permitting me to select the appropriate options, but then nothing happens.

I also cannot put the computer in standby.

The only way to stop the machine is to turn it off.

I tried a system restore. However, that did not work. It told me that it had not shut down properly, so that it would not restore to an earlier point.

I tried "boot to last known good configuration". No change.

I tried a system restore from "diagnostic boot" using msconfig. That somehow completely screwed up my registry, so that most of my services were not running.

That led me to try to use a backup copy of the registry I had made. The only result was that it would not boot at all. Just a blue screen.

So, then I got my original installation disk and ran the Recovery Console. Using the instructions from Art. 307545, I was able to restore the original registry. Then, it was able to boot. However, it left me exactly where I started.

I can run task manager, but only by using the "run" command (since ctrl-alt-del does not work). I even tried stopping services until it would recognize a ctrl-alt-delete. It never happened. I deleted as many as I could, but to no avail.

Virus scans come up empty.

What can I do? I am stumped.

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