

# Re: Event ID: 7023

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-12/msg05772.html>

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- *From:* duras <[duras@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:duras@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 28 Dec 2007 04:28:01 -0800
- 

Gerry

Thanks for the reply. Did as you said and got following response:

"[SC] EnumQueryServicesStatus:Open Service FAILED 1060:

The specified service does not exist as an installed service."

"Gerry" wrote:

Select Start, Run, type "cmd" without quotes and hit ENTER, type cd\ and hit ENTER. Type "sc query application management" and hit ENTER. Note result, type Exit and hit ENTER

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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duras wrote:

Hi Gerry

I've been away over Christmas. Did you find out anything else?

Colin

"Gerry" wrote:

Re: Event ID: 7023

To display the WIN32\_EXIT\_CODE error that SCM encountered, at the command prompt, type sc query service name  
I have never tried this so I will need to do some research. I will post again some time toomorrow.

I am not sure whether you can do it some time after the event.

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Hope this helps.

Gerry  
~~~~~  
FCA  
Stourport, England  
Enquire, plan and execute  
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duras wrote:

Gerry  
I have XP Home SP2. This is what appears:

Details  
Product: Windows Operating System  
ID: 7023  
Source: Service Control Manager  
Version: 5.0  
Component: System Event Log  
Symbolic Name:  
EVENT\_SERVICE\_EXIT\_FAILED  
Message: The %1 service terminated with the following error:  
%2

Explanation  
The specified service stopped unexpectedly with the error indicated in the message. The service closed safely.

User Action  
To troubleshoot the error:

Review the error information displayed in

Re: Event ID: 7023

the message.

To display the WIN32\_EXIT\_CODE error that SCM encountered, at the

command prompt, type

sc query service name

The information displayed can help you

troubleshoot possible causes

for the error.

Version: 5.2

Symbolic Name:

EVENT\_SERVICE\_EXIT\_FAILED

Message: The %1 service terminated with the following error:

%2

Explanation

The specified service stopped unexpectedly with the error indicated

in the message. The service closed safely.

User Action

To troubleshoot the error:

Review the error information displayed in the message.

To display the WIN32\_EXIT\_CODE error that SCM encountered, at the

command prompt, type

sc query service name

The information displayed can help you

troubleshoot possible causes

for the error.

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Related Knowledge Base articles

You can find additional information on this topic in the following

Microsoft Knowledge Base articles:

. You cannot start the Windows Firewall service in Windows XP

Service Pack 2 Describes that you cannot start Windows Firewall

after you install Windows XP Service Pack

2. This article provides

Re: Event ID: 7023

steps for troubleshooting startup problems with the Windows

Firewall service. . Adding or removing a program may generate Event ID 7023

When you add or remove a program by using Add/Remove Programs in Control Panel, the following event may appear in the system log:

Event Type: Error Event Source: Service Control Manager Event ID:

7023 Description: The Application Management...

. You cannot create a network connection after you restore Windows

XP Fixes a problem with a restored installation of Windows XP SP1 that cannot create a network connection.

. When you disable the Windows Firewall service on your Windows XP

Service Pack 2–based computer, the Computer Browser service stops after five minutes and Event ID 7023 is logged in the Event Viewer

Describes a fix for an issue in Windows XP Service Pack 2 (SP2)

where the Computer Browser service stops after five minutes and

Event ID 7023 is logged in the Event Viewer System log when you

disable the Windows Firewall service.

"Gerry" wrote:

Do you have Windows Home Edition, Windows XP Professional or another?

Please post a copy of what appears if you double click this link in the Error Report  
<http://go.microsoft.com/fwlink/events.asp>

Re: Event ID: 7023

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Hope this helps.

Gerry

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FCA

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Enquire, plan and execute

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duras wrote:

Hi All

I recently  
got the  
hotfix from  
Microsoft to  
fix this  
issue (see  
<http://support.microsoft.com/kb/328213/en-us>).  
Unfortunately,  
the  
fix wouldn't  
install and I  
got an error  
message  
that "You  
can only  
install this  
update on a  
computer  
with no  
service  
packs  
installed".

Does  
anyone  
know of a  
more recent  
hotfix for  
this  
problem?  
Regards

This is the

Re: Event ID: 7023

Event  
Properties:

Event Type:

Error

Event

Source:

Service

Control

Manager

Event

Category:

None

Event ID:

7023

Date:

22/12/2007

Time:

10:40:07

PM

User: N/A

Computer:

DADS

Description:

The

Application

Management

service

terminated

with the

following

error: The

specified

module

could not be

found.

For more

information,

see Help

and Support

Center at

<http://go.microsoft.com/fwlink/events.asp>.