

# Re: Event ID: 7023

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**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-12/msg04659.html>

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- *From:* duras <[duras@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:duras@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 22 Dec 2007 12:48:01 -0800
- 

Gerry

I have XP Home SP2. This is what appears:

Details

Product: Windows Operating System

ID: 7023

Source: Service Control Manager

Version: 5.0

Component: System Event Log

Symbolic Name: EVENT\_SERVICE\_EXIT\_FAILED

Message: The %1 service terminated with the following error:

%2

Explanation

The specified service stopped unexpectedly with the error indicated in the message. The service closed safely.

User Action

To troubleshoot the error:

Review the error information displayed in the message.

To display the WIN32\_EXIT\_CODE error that SCM encountered, at the command prompt, type

sc query service name

The information displayed can help you troubleshoot possible causes for the error.

Version: 5.2

Symbolic Name: EVENT\_SERVICE\_EXIT\_FAILED

Message: The %1 service terminated with the following error:

%2

Explanation

The specified service stopped unexpectedly with the error indicated in the message. The service closed safely.

User Action

To troubleshoot the error:

Review the error information displayed in the message.

To display the WIN32\_EXIT\_CODE error that SCM encountered, at the command prompt, type

sc query service name

The information displayed can help you troubleshoot possible causes for the error.

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Related Knowledge Base articles

You can find additional information on this topic in the following

Microsoft Knowledge Base articles:

" You cannot start the Windows Firewall service in Windows XP Service Pack 2

Describes that you cannot start Windows Firewall after you install Windows XP Service Pack 2. This article provides steps for troubleshooting startup problems with the Windows Firewall service.

" Adding or removing a program may generate Event ID 7023

When you add or remove a program by using Add/Remove Programs in Control Panel, the following event may appear in the system log: Event Type: Error  
Event Source: Service Control Manager Event ID: 7023 Description: The Application Management...

" You cannot create a network connection after you restore Windows XP

Fixes a problem with a restored installation of Windows XP SP1 that cannot create a network connection.

" When you disable the Windows Firewall service on your Windows XP Service Pack 2–based computer, the Computer Browser service stops after five minutes and Event ID 7023 is logged in the Event Viewer

Describes a fix for an issue in Windows XP Service Pack 2 (SP2) where the Computer Browser service stops after five minutes and Event ID 7023 is logged in the Event Viewer System log when you disable the Windows Firewall service.

"Gerry" wrote:

Do you have Windows Home Edition, Windows XP Professional or another?

Please post a copy of what appears if you double click this link in the Error Report

<http://go.microsoft.com/fwlink/events.asp>

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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duras wrote:

Hi All

I recently got the hotfix from Microsoft to fix this issue (see <http://support.microsoft.com/kb/328213/en-us>). Unfortunately, the fix wouldn't install and I got an error message that "You can only install this update on a computer with no service packs installed".

Does anyone know of a more recent hotfix for this problem?

Regards

This is the Event Properties:

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7023

Date: 22/12/2007

Time: 10:40:07 PM

User: N/A

Computer: DADS

Description:

The Application Management service terminated with the following error: The specified module could not be found.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.