

Re: Access Denied after System Crash....any help ideas?

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- *From:* Gregg <Gregg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 20 Dec 2007 13:13:03 -0800
-

Will do...am presently taking ownership of my former documents file. It must be working, because it took a long time while everything is transferring. I do have one question.... After the transfer, I know I have to establish new ownership under my current OS. When I press "add" what should I put for the user who has permission now? Administrator? I have not created a special user profile on the new XP OS, so I think I am the administrator by default, yes?

Tahnks, G.

"Nepatsfan" wrote:

You're welcome. Keep us posted if you run into any problems recovering your files.

Nepatsfan

"Gregg" <Gregg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:243CC83E-3EED-4C32-A0C7-C64D2FEDA291@xxxxxxxxxxxxxxxxxxxx

Thanks alot...I'll give it try....I *really appreciate the suggestion/advice!
Happy Holidays to you!
Gregg

"Nepatsfan" wrote:

"Gregg" <Gregg@discussions.microsoft.com> wrote in message news:C83D65B1-26FF-40E4-B59C-10B234AAB1EC@xxxxxxxxxxxxxxxxxxxx

Hi all. Any suggestions appreciated on this.
Had XP Professional installed along with an older version of Win98 on the same computer, using System Commander booting system. XP crashed

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while using (may have been a virus, conflict, don't know at this point, I have run anti-virus on the drive afterwards externally, and came up with nothing) After the crash, I was unable to reboot XP through the boot panel on System Commander, but could still boot Win 98. Tried using the Repair console to re-install a new file to the XP partition, but it didn't help. I eventually installed a new version of XP in a free space on the drive (lost the System Commander as a result), and could read the old XP partition, but under the "My Documents" file, and then my personal folder, I was unable to view the contents...I just received an "Access Denied" message. I suspect this may be because I had my user account protected by a password? I then did a clean install over the old XP partition, and found my old "Settings and Documents" file (and personal user file) when I "explored" the drive, and again found that I was unable to open my personal documents folder again..access denied. As a note....I could not find my emergency boot disks that I had made for System Commander previously, due to a divorce, and them being lost somewhere in the move, so unfortunately trying to repair anything that way was not an option. I still have a copy of the original drive with XP Pro and Win98 on it (no OS or MSB on it though) that I made on a separate drive before I attempted to retrieve my information on the above. I am pretty sure all of my info is still on the drive, as a properties check of the drive shows almost 8 gigs of info, but when I actually try to check my personal user folder under documents and settings,

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it shows 0 folder, 0 files, ect., and "access denied" when I try to open it.

I know that all of the other data on the drive, with the exception of my personal folder adds up to less than 2 gigs, so that's why I am fairly certain my info is still there somewhere. Any suggestions, or any software that anyone knows about, that may lead to me being able to retrieve my info/personal files is greatly appreciated....many thanks!

Gregg

To gain access to your old files you need to disable Simple File Sharing and take ownership of the files. Take a look at these articles for more info:

"Access is Denied" Error Message When You Try to Open a Folder

<http://support.microsoft.com/kb/810881>

How to take ownership of a file or folder in Windows XP

<http://support.microsoft.com/default.aspx?scid=kb:en-us:308421>

Note: If you are running Microsoft Windows XP Home Edition, you must start the computer in safe mode, and then log on with an account that has Administrative rights to have access to the Security tab. To start in Safe Mode, reboot your computer and start tapping the F8 key as soon as you see anything displayed on the screen. Keep hitting F8 until the Advanced Startup Options menu appears. Use the up and down arrow keys on your keyboard to select Safe Mode. Hit Enter.

Good luck

Nepatsfan

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