

# Re: Malicious Software Removal Tool Errors Reported

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-12/msg03019.html>

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- *From:* "DavidB" <[newsgroupsREMOVEC@xxxxxxxxxxxxxxxxxxxxxx](mailto:newsgroupsREMOVEC@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 15 Dec 2007 13:34:35 -0000
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The machine is not networked other than through a router to the Internet. As I've stated previously, rebooting the machine without running a further chkdsk while the errors are occurring resolves the problem.

I installed Avast AV and did a boot time scan – no problem reported so I scheduled a chkdsk and a boot time scan together – chkdsk ran and the boot scan was aborted when it tried to run. On a subsequent reboot the scan ran but of course i had not run chkdsk so the problem had disappeared again.

One thing that also happens each time the fault occurs is a message as Windows opens 'Enumerate Device Win\_32 BIOS Fail' – I 'm sorry I should have told you that before.

I cannot access services.msc while the computer is faulting – therefore I don't know if the IPsec service is running or not. It is running automatically when the fault is not apparent

Memory checks out OK.

I am becoming more concerned that the problem may be in the BIOS of the machine – is this possible?

DavidB

"nass" <[nass@xxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:nass@xxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:1F02A66C-2AD6-4D12-AAD4-8B851F03F217@xxxxxxxxxxxxxxxxxxxx](mailto:news:1F02A66C-2AD6-4D12-AAD4-8B851F03F217@xxxxxxxxxxxxxxxxxxxx)

"DavidB" wrote:

Please if you wish to "SNIP" snip all or leave all as we are here for links?.

That been said, I hope you performed a scan on your machine and made sure all okay.

There is another option but we will come to it if these steps didn't help or

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not completely eliminate the Issue.

My reply is under each error message:

From application :

Event Type: Error  
Event Source: Application Error  
Event Category: (100)  
Event ID: 1000  
Date: 13/12/2007  
Time: 16:43:24  
User: N/A  
Computer: PHANTOM  
Description:  
Faulting application , version 0.0.0.0, faulting module unknown, version 0.0.0.0, fault address 0x00000000.

This can indicate a memory is Bad so check your RAM sticks by downloading this tool to check it with:

You may have a bad RAM try to test your RAM by running Memtest by downloading this tool and unzip it and make a floppy or CD/DVD and run it on

Reboot.

<http://www.memtest86.com/>

You may need to reposition/reset the RAM sticks in their slots.

From security:

Event Type: Failure Audit  
Event Source: Security  
Event Category: Policy Change  
Event ID: 615  
Date: 13/12/2007  
Time: 16:45:41  
User: NT AUTHORITY\NETWORK SERVICE  
Computer: PHANTOM  
Description:  
IPSec Services: IPSec Services failed to get the complete list of network interfaces on the machine. This can be a potential security hazard to the machine since some of the network interfaces may not get the protection as desired by the applied IPSec filters. Please run IPSec monitor snap-in to further diagnose the problem.

Make sure this service "IPSec Service" is started Automatically or manually

in Services control panel.

When this error occur?.

<MS::>

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Event Message:

IPSec policy agent changed: parameter PolicySource: parameter parameter  
Source Event Log Event ID Event Type  
Security Security 615 Success Audit  
Explanation:

This event record indicates that a local group account has been created.

</MS::>

Troubleshooting VPN over IPsec

[http://www.microsoft.com/technet/isa/2006/ts\\_vpn\\_ipsec.mspx](http://www.microsoft.com/technet/isa/2006/ts_vpn_ipsec.mspx)

Step-by-Step Guide to Internet Protocol Security (IPSec)

<http://technet.microsoft.com/en-us/library/bb742429.aspx>

IPsec Policy Agent Service Runtime

<http://technet2.microsoft.com/windowsserver2008/en/library/458fbffb-1c13-4900-b22a-2fd62578f74c1033.r>

From System:

Event Type: Error

Event Source: Dhcp

Event Category: None

Event ID: 1002

Date: 13/12/2007

Time: 16:46:15

User: N/A

Computer: PHANTOM

Description:

The IP address lease 192.168.1.2 for the Network Card with network address 0018F378EB3C has been denied by the DHCP server 192.168.1.1 (The DHCP Server sent a DHCPNACK message).

Log into the Router or the server that assign the IP and click on the DHCP there and see the MAC address for the machine having trouble.

You will find a log of bad IP addresses obtained by this machine, please delete this log and make sure the machine is get the IP address Auto.

On the machine having trouble obtaining IP address Open a run command and type in:

ipconfig /flushdns click [OK]

ipconfig /renew click [OK]

netsh winsock reset click [OK]

Reboot the machine and see if the error will be lgged after a while.

DHCP Across IP Routers

[http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/intwork/inae\\_ips\\_blgx.mspx?mfr=true](http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/intwork/inae_ips_blgx.mspx?mfr=true)

HTH.

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nass

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<http://www.nasstec.co.uk>