

Re: Log on problems with Win XP Pro

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-12/msg02035.html>

- *From:* "Shenan Stanley" <newshelper@xxxxxxxxx>
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Loring Hutchinson wrote:

I replace the word "User" in User Name with "Administrator", no password and hit enter and got a window titled "Windows Security Center" There is also a generic Desktop in the background.

I can click Start, My Computer but it won't let me access the files.

Is there a way I can fix the original password problem I posted in my first post, See below

Yes – read and follow the rest of the suggestions that were given to you already to change the password on the Owner account.

(Once you log on as administrator – change the Owner's password. The user "administrator" is a member of the local "administrators" group and can change ANYONE's password and/or take ownership of anyone's files (see below).)

All this assumes you did not use FILE ENCRYPTION – EFS – If you did – do not change the Owner's password. Otherwise – it is okay to do this. My bet – you don't use File Encryption. Meaning (if you don't use EFS) you can ignore warnings about changing others passwords)

Changing "Owners" password:

- Open the User Accounts tool --> open Control Panel from the Start menu, and then double click User Accounts.
- Click Change an account in the Pick a task list box.
- Click the account that you want to change. (Owner)
- Click Create/change the password to create or change the password for the user and create or change the password hint.

Or

- Start button --> RUN --> type in:

control userpasswords2

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- Click OK.
- Click once on the user account you wish to change. (Owner)
- Click on "Reset Password"
- You should be able to figure out from there how to finish changing the password...

Log off – log in as "Owner".

As far as the "won't let me access the files" <- you mean it gives you "access denied" as a message when you attempt to (critical information you should share)?

How to Take Ownership of a File or Folder in Windows XP

<http://support.microsoft.com/kb/308421>

Read *carefully* – do not just skim the page and start following steps. There is important information there dependent on the version of Windows XP.

Hopefully that will get you where you need to be finally. Just log in as the "administrator" and change the "owner" user's password and log off/back on as "owner" (again – if you use EFS – don't do that and come back and tell us you use EFS. I highly DOUBT you utilize EFS.) Worst case – you can log in as "administrator" and take ownership of the files and be able to get to your favorites, my documents, desktop, etc of the "owner" account.

Shenan Stanley
MS-MVP

How To Ask Questions The Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>

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