

Re: Windows Update

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-11/msg02442.html>

- *From:* denmarfl <denmarfl@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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The problem I have describedcontinually receiving the "Updates ready to Install"....and the Update is always KB936181.....is a problem many users are encountering. I appreciate what you have provided but given this is a problem that is being encountered by many users, hasn't Microsoft come up with a Fix....something an lower level PC user can follow to correct the problem?

"PA Bear" wrote:

How to troubleshoot Windows Update, Microsoft Update, and Windows Server Update Services installation issues:

<http://support.microsoft.com/?kbid=906602>

Start a free Windows Update support incident request:

<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Support for Windows Update:

<http://support.microsoft.com/gp/wusupport>

Tip: Temporarily disable real-time protection by your anti-virus and/or anti-spyware applications (e.g., CounterSpy, Spysweeper, Spybot, AVG Anti-Spyware) and/or any third-party firewall (e.g., ZA) before attempting to install the update(s).

1. See the "Need more help? Tell us what problem you are having" section of <http://support.microsoft.com/?scid=ph:en-us:6527>

2. You cannot install some updates or programs

<http://support.microsoft.com/default.aspx?scid=kb:en-us:822798>

3a. Check Windowsupdate.log (%windir%\Windowsupdate.log) for errors associated with the download/install.

How to read the Windowsupdate.log file

<http://support.microsoft.com/kb/902093>

3b. Compare errors to those listed here:

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<http://www.bleepingcomputer.com/blogs/mowgreen/index.php?showentry=1122>
and/or go to <http://windowsupdate.microsoft.com> > click on Help and Support
link in left pane > Solve problems on your own.

4. Windows Update Checklist:

<http://www3.telus.net/dandemar/updtcl.htm>

5. Windows Update-specific newsgroup:

<news://msnews.microsoft.com/microsoft.public.windowsupdate>

Archive of Windows Update newsgroup:

<http://groups-beta.google.com/group/microsoft.public.windowsupdate>

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~Robear Dyer (PA Bear)

MS MVP-Windows (IE, OE, Security, Shell/User)

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.org/>

denmarfl wrote:

My PC to set to automatically Download Windows Updates. I have now
gotten
the SAME Update 5 or 6 times (each time I proceed to let the update
Install). The update 1st appeared Yesterday 11/12..... The Update is
"Security Update for Microsoft XLM Core Services 4.0, Service Pack 2
(KB936181)."

Is there a known problem for this Update? How do I stop it from
re-occurring? After I complete an Install the Download Ready Sheild does
go
away....but it comes back within 5 to 10 mins (and its showing right now
in
my Taskbar)