

Re: Spyware

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-11/msg02052.html>

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxxx>
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rchapman0608 wrote:

Somehow I got Spyware on my pc and it's really acting up. I cannot go online long enough to purchase a spyware removal program. Is there something I can do manually to remove this. Thanks.

You need to get all tools/updates from a working, known-clean computer. Put them on a usb key or burn a CD-R.

Go through these general malware removal steps systematically –
http://www.elephantboycomputers.com/page2.html#Removing_Malware

Include scanning with David Lipman's Multi_AV and follow instructions to do all scans in Safe Mode.

<http://www.elephantboycomputers.com/page2.html#Multi-AV> – instructions
http://www.pctipp.ch/downloads/sicherheit/35905/multi_av_scanning_tool.html – download site

The site is in German but David's tool is in English so don't let that worry you. Scroll all the way down to almost the bottom of the page and you'll see a box titled "Infos Zum Download – Multi-AV Scanning Tool". You'll see "Download von www pctipp.ch" and the live link to download Multi_AV.

You can also check to see if there are targeted removal steps for your malware here:
Bleeping Computer removal how-to's – <http://www.bleepingcomputer.com/forums/forum55.html>

When all else fails, run HijackThis and post your log in one of the specialty forums listed at the first link above (not here, please).

Standard caveat: If the procedures look too complex – and there is no shame in admitting this isn't your cup of tea – take the machine to a professional computer repair shop (not your local version of BigComputerStore/GeekSquad). Please be aware that not all local shops are skilled at removing malware and even if they are, your computer may be so infested that Windows will need to be clean-installed. Have all your data backed up before you take the machine into a shop.

Malke
—
Elephant Boy Computers

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www.elephantboycomputers.com

"Don't Panic!"

MS-MVP Windows – Shell/User

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