

Re: Can't reinstall. Why?

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-10/msg05191.html>

- *From:* Wiley <Wiley@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 26 Oct 2007 09:59:02 -0700
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Bruce,

First, thank you for trying to help and doing so quickly. I'm frustrated and your response is appreciated. Having said that, I wasn't actually looking for what I might do to make FP 2002 and my flash drives work. I've troubleshooted these things until I'm blue in the face. Both my issues are well documented by others on the web with similar problems while using Vista. I just don't want to waste any more time on trying to make these and other Vista burps work.

My desire is to get friggin' Vista off my PC and replace it with my tried-and-true version of XP Pro. I know I have the necessary drivers to do it because I was able to successfully load XP Pro into a Virtual PC partition on my PC. I found the Virtual PC interface cumbersome (for instance, the screen window is small and there appears to be nothing you can do to make it full screen). Is my reasoning wrong that if I can install my XP Pro in the Virtual PC mode on my computer that I should be able to install XP Pro as a standalone? I just want to reformat my hard drive and start over with my XP Pro. This should be simple. I've installed XP Pro many times.

Is it possible to install it as a second operating system on the PC? Of course, since it's not giving me the install option, that's not an option now anyway.

When I got my new PC, I made a restore version of Vista. Should I boot up with that disk and try to do a clean install? I'm not sure that would do anything for me other than wiping all my data off the disk. My data is not my concern. (I have it all backed up.)

There must be a somewhat simple answer to this problem. Right?

Wiley

"Bruce Chambers" wrote:

Wiley wrote:

Re: Can't reinstall. Why?

I have a new PC that came with Vista Ultimate. It sucks. I can't use FrontPage

FrontPage 2003 works just fine on my Vista Business system. What version are you using?

What happens when you try? What specific error messages do you get? What do your system event logs report? What specific troubleshooting steps have you already taken, and what were the results of each?

I'm afraid that no one can help if you don't provide at least a modicum of pertinent information.

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.... and it won't read my Flash drives (just 2 of the annoyances).

I've yet to have Vista fail to read any non-defective flash drives.

Again, what happens when you try? What specific error messages do you get? What do your system event logs report? What specific troubleshooting steps have you already taken, and what were the results of each? I'm afraid that no one can help if you don't provide at least a modicum of pertinent information.

I tried creating a Virtual PC on it and running XP Pro there, but it turned out to be more trouble than it was worth, so I want to reformat my hard drive and reload my copy of XP Pro, which I bought from a retail store a few years ago and have used with no problems (I've reinstalled it several times before on other machines). Here's my problem, when I try to boot from the CD I get to a screen that says "There is no disk in this drive." If I try to do something (anything) on that screen, I get to a page with a lot of words but with the following error messages:
setupdd.sys: PAGE_FAULT_IN_NONPAGED_AREA.

I also get a serious of technical codes (these change a little each time I try this). I think the most significant of the codes is:

usbohci.sys – Address F78A2798 base at F78A2798 Datestamp 00000000

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A similar one was:

setupdd.sys Address F741CFCB base at F73F2000 DateStamp 3d6dd67F

Why can't I use my CD to reformat and load XP Pro?

It's patently clear that the WinXP installation CD doesn't have a driver for the IDE/SATA controller (and probably not for any of the other components) built-in to the new computer. Very early in the boot process, just after having booted from the WinXP CD, the screen will display the words to the effect: "Setup is examining your system." Press <F6> when this happens, and have the *manufacturer's* WinXP-specific drivers for your IDE/SATA controller available on a floppy disk.

There could be a couple possible adverse repercussions, however, of which you should be aware. First and foremost, if the specific computer model in question was designed specifically for Vista, there may very well be *NO* WinXP-specific device drivers available to make the computer's diverse components work properly. Consult the computer's manufacturer about the availability of device drivers. Secondly, removing an OEM-installed operating system and replacing it with another will almost invariably void any and all support agreements and, sometimes, even the warranty. You would, at the very least, have to re-install Vista before getting any support from the manufacturer. Again, consult the computer's manufacturer for specifics.

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Bruce Chambers

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They that can give up essential liberty to obtain a little temporary safety deserve neither liberty nor safety. ~Benjamin Franklin

Many people would rather die than think; in fact, most do. ~Bertrand Russell

The philosopher has never killed any priests, whereas the priest has killed a great many philosophers.

~ Denis Diderot