

Re: Start Up Problem

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-10/msg05006.html>

- *From:* ron <ron@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 25 Oct 2007 13:11:02 -0700
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I found a reference in the MSCONFIG Start Up folder. Disabled it and the screen did not pop up again, but a message stating the computer was running in diagnostic mode popped up. I can disable that so it won't happen. However, you can expand the view in the Start Up folder and found the following after the message I posted originally: C:\I386\ASMS\6000\MSFT\WINDOWS\COMMON" Files\AOL\ACS\AOL DIAL.EXE.

My computer, both of them, are set to "Never Dial a Connection". At one time the affected computer did have AOL listed.

I was in a Chat Room with an AOL technician to see if they could solve the problem. That was useless.

Now it seems the options are to start in diagnostic mode or start with the "Common" message every time I start. It would seem that you should be able to get rid of the "Files\AOL\ACS\AOL DIAL.EXE".

It gets more frustrating by the day. Thanks for your help.

ron

"Elmo" wrote:

ron wrote:

Elmo:

Have tried your suggestions with no luck. Any other ideas?

ron

"Elmo" wrote:

ron wrote:

Re: Start Up Problem

When I turn on my computer a full screen comes on (not a small pop up message), titled "COMMON" In the Address Bar the address is shown as:

C:\I386\ASMS\6000\MSFT\WINDOWS\COMMON

There is a folder shown in the main body labeled Common.

I do not know why this screen shows each time I turn on the computer and don't know what it means. I "X" it out and continue on my way, but it is annoying.

Would appreciate any solution to this problem. I do not recall doing anything that would have created this.

Thanks.....ron

Look for a reference to that folder in Msconfig's StartUp tab, or run Regedit and look for references to that folder. There should be a Run entry that's got a damaged command line to a file in that folder. They're easy to find, but it's hard to explain..

Look in the Start Menu's Startup folder and see if it's there.

Run Regedit again, press Home key, press F3, type ASMS\6000\MSFT\WINDOWS\COMMON and search for that portion.

Run sysedit and see if the path is mentioned in anything there.

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Joe =o)