

Re: won't boot troubleshoot guide

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-10/msg01195.html>

- *From:* "Steve T" <stumas@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 5 Oct 2007 18:07:42 -0700
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Ran memtest from UCB and found about 700 errors in 2 hours.
I replaced the RAM modules, had them since January 2007; with the original units and all is well. Booted up on first try.
Will get back if problem comes back. Thank you, Steve T.

"Steve T" <stumas@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:eAHkFbjBIHA.5652@xxxxxxxxxxxxxxxxxxxxxxxx

The problems have been escalating. I started by being able to get into Safe Mode and correct boot.ini. The 1st line under "boot loader" would say WINDOWS but in the 2nd line under Operating System it would say WINNT. Changing it so that both had WINDOWS, cured it-temporarily. Then I could insert a CD with the Ultimate Boot Disk program and it would just boot cleanly to my desktop or sometimes prompt me for Start Normally. Either way, it would boot. Now I can get to Safe Mode with Networking and the boot.ini has not changed. All antispy programs such as Spybot, Ad-Aware, SuperAnti have been run. My AV is by CA and is current. Multi_AV has been run without any luck. I do not get any error codes other than the black screen prompt that asks me to choose how to start and Safe Mode is the still functioning. I have run the Guided Help from MS before when I was having a problem with a certain popup across my desktop. ZoneAlarm Pro fixed that problem by finding the offending file seeking access to the internet. No new hardware has been installed. Software is about the same. Don't have any particular time as to when the problems started. PC working great, turn it off and the next day it won't boot. I will run Guided Help again tomorrow. Just trying to find out how to narrow the search. Thanks, Steve T.

"Gerry" <gerry@xxxxxxxx> wrote in message
news:%23rXQVBhBIHA.324@xxxxxxxxxxxxxxxxxxxxxxxx

Steve

How to configure Windows XP to start in a "clean boot" state
<http://support.microsoft.com/kb/310353>

How to perform advanced clean-boot troubleshooting in Windows XP
<http://support.microsoft.com/kb/316434>

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What happens when you try to boot? Does it boot in Safe Mode?

Disable automatic restart on system failure. This should help by allowing time to write down the STOP code properly. Right click on the My Computer icon on the Desktop and select Properties, Advanced, Start-Up and Recovery, System Failure and uncheck box before Automatically Restart.

Do not re-enable automatic restart on system failure even after you have solved the problem as it's better disabled. Check for variants of the Stop Error message.

An alternative is to keep pressing the F8 key during Start-Up and select option – Disable automatic restart on system failure.

If you are using a wireless keyboard and the F8 key does not work substitute a wired keyboard and mouse for this exercise only.

You might try booting after disconnecting all peripherals except keyboard, mouse and monitor

http://www.elephantboycomputers.com/page2.html#Hardware_Tshoot

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Steve T wrote:

Having re-occurring problems with my system booting up past the black XP screen. XP Home SP-2. Anybody have a link to a step-by-step guide to refer me too? Thanks, Steve T.

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