

# Re: cache memory error

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-09/msg06285.html>

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- *From:* Malke <[notreally@xxxxxxxxxxxxxxxxxxxx](mailto:notreally@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 30 Sep 2007 05:21:22 -0700
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madmich wrote:

my son was playing a game on my pc this morning and called me in to see a black screen with pink vertical lines on it. Couldn't get any info out of him as he is only 4. I restarted it and got a screen with the options to:

DEL:setup F11:boot menu F12:network boot

cache memory error

pressF1 to enter setup

press F2 to load default values and continue

I have been in setup and loaded default settings, when i exit it takes me to the same screen.

When I press F2 I get a blank black screen with a little cursor in the top right corner.

Please help, I don't know what any of this means....and NO, he will not be using my pc anymore...hmmm, maybe I wont be either.....help.

I am using Windows xp home edition with service pack 2 installed.

cheers

This is a hardware error and has nothing to do with XP or what your son did. Contact Dell tech support.

Malke

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"Don't Panic!"

MS-MVP Windows – Shell/User

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