

## Re: Inserting a blank disk in RW drive reboots PC!

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-09/msg05921.html>

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First question: has that drive ever worked right? Can it read a CDROM disk, and a CD Audio disk? If it has NEVER worked right since install then it's most likely a bad drive, return it if you can. If it READS fine, but chokes on insertion of a blank RW disk then...

Do you have "packet writting" software installed? That would have come w/ Roxio or Nero (rox: DirectCD; nero: InCD). Look in Task Manager, these drivers install at startup time; they often have a Tray Icon too. You probably need to remove them (prevent them from starting at boot time). You most likely don't even use them, and they often do cause this sort of incompatibility. At least check the manufacturer's web site for the latest update.

Another thing to check would be Device Manager for the drive in question and check all its properties. And as suggested earlier, you may want to update the chipset drivers for the motherboard. And the drive's firmware may be old/buggy, check the maker's site (the dev mngr prop page should tell you the firmware version).

Good Luck.

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