

Re: Outlook Express sends multiple copies

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-08/msg07010.html>

- *From:* "PA Bear" <PABearMVP@xxxxxxxxxx>
 - *Date:* Fri, 31 Aug 2007 12:25:27 -0400
-

NAV's Email Protection is one possible culprit, yes.

~Robear Dyer (PA Bear)
MS MVP-Windows (IE, OE, Security, Shell/User)
AumHa VSOP & Admin; DTS-L.org

HagarTheHorrible wrote:

So is it the Norton AV that causes this problem?

"PA Bear" wrote:

1. Disable email scanning by your anti-virus application. It provides no additional protection, it may be causing the problem, and even Symantec says it's not necessary:

<QP>

Disabling Email Scanning does not leave you unprotected against viruses that are distributed as email attachments. Norton AntiVirus Auto-Protect scans incoming files as they are saved to your hard drive, including email and email attachments. Email Scanning is just another layer on top of this. To make sure that Auto-Protect is providing the maximum protection, keep Auto-Protect enabled and run LiveUpdate regularly to ensure that you have the most recent virus definitions.

</QP>

<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2002111812533106>

2. OE Tools > Accounts > Mail > [account] > Properties > Advanced > Break apart messages... (uncheck).

Here's an OE-specific newsgroup:

[news://msnews.microsoft.com/microsoft.public.outlookexpress.general](http://msnews.microsoft.com/microsoft.public.outlookexpress.general)

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MS MVP-Windows (IE, OE, Security, Shell/User)

Re: Outlook Express sends multiple copies

HagarTheHorrible wrote:

Here's the situation.

I am trying to figure out why a relatively new PC insists on sending up to seventeen copies of a replied to or forwarded email message.

The first time

I looked at this for my neighbor, the beast behaved itself perfectly after

I downloaded and installed all updates and did a complete sweep for spyware.

Now the multiple email gremlin has reappeared.

And I haven't got the slightest idea how to fix it.

Any suggestions?