

Re: System restore not working – Working now but don't really know how

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-08/msg05710.html>

- *From:* "Matty" <matriarka@xxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 25 Aug 2007 12:00:24 -0700
-

I would think that doesn't matter anymore since that old restore file was for my XP Home which I wouldn't want to go back to anyway after all the trouble I went through to upgrade to WinXP Pro and make it work.

Forgot that the old SR point wouldn't matter anyway since it wouldn't work (?) with a new OS.

"Matty" <matriarka@xxxxxxxxxxxxxxxxx> wrote in message news:uNgoKk05HHA.4008@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

My SR is up and running again.

I don't exactly know what caused it to run again since most of what I was currently doing were just check ups; no installations.

1. Booted from XP PRO CD and did fixboot in Recovery Console
Rebooted – SR still not working

2. Thought of trying to reinstall sys.inf again from Pro SP2 CD following this <http://bertk.mvps.org/html/reinstall.html>. So I had several sessions of booting from CD to check for destination folder – didn't really achieve my goal of finding out the destination folder since I never saw an Extracting To dialog box.

Since the link mentioned reinstalling from XP SP2, I thought I should try downloading just this XP SP2 and use that instead of my CD.

3. Back to compu – Still following <http://bertk.mvps.org/html/reinstall.html>, I moved i386 folder to prep for reinstalling.

4. Also opened the CD (while in Windows Normal mode) to see if there's an option under "Install Win XP" to repair the installation. There was none so I quit the CD.

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5. So far, except for the fixboot, all I've done was just check back and forth to find some more clues.

6. In the midst of all these checking back and forth, I thought I should check my System Properties again.
Lo and behold, SR is back!!! Without my last SR point though (Aug. 23) although I can still see the old restore file (from the date and time I created the restore point before upgrading to WinXP Pro last Aug 23) in my Sys Vol Info folder. I would think that doesn't matter anymore since that old restore file was for my XP Home which I wouldn't want to go back to anyway after all the trouble I went through to upgrade to WinXP Pro and make it work.

Maybe all that repetitive restarting helped.
I don't know ... just glad SR is back.

"Matty" <matriarka@xxxxxxxxxxxxxxxx> wrote in message
news:%23JH9Ngz5HHA.4964@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I don't know if this will help but here are some more info that may or may not be relevant:

1. Checked Event viewer and found these:
Event Type: Error
Event Source: SRService
Event Category: None
Event ID: 104
Date: 8/23/07
Time: 6:32:52 PM
User: N/A
Computer: NGE
Description:
The System Restore initialization process failed.

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.
Data:
0000: 05 00 00 00

2. Went back to your webpage (<http://bertk.mvps.org/html/error.html#7>) to look up this error description. Webpage says:
C:\ Drive no available or excluded from System Properties
This can occur if the C: drive is replaced with a new drive and move to the secondary position (D:) and the System Volume Information folder is left in place.

3. I didn't install any new drive. I do have two partitions:

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C: NTFS
PRESARIO_RP D: FAT32

Note – D is the recovery partition that was pre-installed in my compu.

4. I remember that during my upgrading to XP Pro, I got a lot of the same error message for many many files. The error message was:

Error occurred while copying file _____. Cannot copy file to destination directory. Click Retry or Cancel.

Some of these files were pinball.ex_, sound111.wa_ (and a bunch of other sound#.wa_ files; # referring to different numbres); a bunch of what seems to be MS OE files (wabimp.dl_, wabfind.dl_, msoe.dl_, etc.), wmpplayer.ex_.

I just clicked "Cancel" in each case, assuming that I can always check later if MSOE or some other program does not work.

After I was done installing XP Pro and checked the programs that I asummed were associated with the files that couldn't be copied – MSOE working; had to re-install WMP; IE6 was in place instead of IE7 so I had to re-install IE7.

5. After upgrading to XP Pro, I had a problem with hal.dll either missing or corrupt. I followed the bootcfg /rebuild instructions on a post about a similar problem.

6. After upgrading to XP Pro, on startup I had to choose between C: and MiniNT (MiniNT is on D:). Since I know D: is just a recovery partition, I of course chose to boot from C.

7. After upgrading to XP Pro, on startup boot.ini makes me select from XP Pro and XP Home. This was addressed in another post here as an entry in boot.ini that I can safely delete (XP Home was pointing to the same partition).

Quite lengthy but I hope this will shed more light on my System Restore problem.

"Matty" <matriarka@xxxxxxxxxxxxxxxx> wrote in message news:OmvGFSw5HHA.5184@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I've actually tried this several times before, tried it again just now.

While in Safe Mode:

1. System restore tab is missing from System Properties
2. When I "start" System Restore in "Services" (Admin tools), I get

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"Could not start the SR Service service on Local Computer.
Error 5:
Access is denied"

"Bert Kinney" <bert@xxxxxxxx> wrote in message
news:OHFdOir5HHA.536@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi Matty,

See if System Restore is accessible in Safe Mode.

Starting Windows XP in Safe Mode:
<http://bertk.mvps.org/html/safemode.html>

Regards,
Bert Kinney MS–MVP Shell/User
<http://bertk.mvps.org>
Member: <http://dts-l.org>

Matty wrote:

Followed your suggestion:
Re-installed sr.inf
Rebooted

Results

1. Still no System restore in System Properties
2. Clicked on System Restore in Control Panel – message "System Restore is not able to protect your computer. Please restart your computer, and then run Sytem Restore again."
3. Restarted compu
4. Still no System restore in System Properties
5. Clicked on System Restore in Control Panel – message "System Restore is not able to protect your computer. Please restart your computer, and then

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run Sytem Restore again."

:(

"Bert Kinney" wrote

Hi Matty,

The next
step would
be to
reinstall
System
Restore.

How to
reinstall
System
Restore in
Windows
XP:

<http://bertk.mvps.org/html/reinstall.html>

Regards,
Bert Kinney
MS–MVP
Shell/User
<http://bertk.mvps.org>
Member:
<http://dts-l.org>

Matty
wrote:

The
first
link
<<http://bertk.mvps.org/>>
is
about
using
SR
to
restore
Windows
to
a
previous
state
while

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in
Normal
or
Safe
mode.
This
wasn't
applicable
in
my
case
because
1.
I'm
not
trying
to
restore
Windows
to
a
previous
state.
2.
Even
if
I
want
to
restore
Windows
to
a
previous
state,
I
can't
because
System
Restore
isn't
working
in
my
compu.
See
the
details
about
this
in

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my
first
post.

The
first
item
in
the
second
link

<http://bertk.mvps.org/html/error.html#1>

appears
to
be
useful

=
Error:
Can't
Access
System
Restore

–
Disabled
by
Group
Policy

–
or
System
Restore
tab
missing

Here's
what
happened
after
I
followed
instructions
on
that
webpage:

First
set
on
instructions:
1.
Delete

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DisableSR
and
DisableConfig
in
registry

---->
Found
only
DisableSR
in
registry.
Deleted
Disable
SR

2.
Rebooted
3.
Checked
System
properties
by
right-clicking
My
Computer

-->
still
no
System
Restore
tab

Went
on
to
follow
second
set
of
instructions

(Look
on
line
278
left
side.
http://www.kellys-korner-xp.com/xp_tweaks.htm)

1.
Downloaded
and
used
registry

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edit
278
2.
Rebooted
3.
Checked
System
properties
by
right-clicking
My
Computer
-->
still
no
System
Restore
tab

Went
on
the
third
part
of
instructions
–
checking
to
see
if
my
compu
has
a
Malware/Virus
infection.

–
I
have
Nod32,
Spybot,
XoftSpySE
-->
nothing,
no
alerts

Any
other
thoughts/suggestions?

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"Lem"
wrote

All
you
wanted
to
know
about
System
Restore:
<http://bertk.mvps.org/>

And
specifically,
<http://bertk.mvps.org/html/error.html#1>

--
Lem
MS
MVP

--
Networking
Matty
wrote:

I
upgraded
from
WinXP
Home
SP2
to
WinXP
Pro
SP2.
Just
before
I
upgraded,
I
created
a
restore
point.
So,
up
to
that

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time
I
know
System
restore
was
working.

After
upgrading,

–
when
I
click
on
System
Restore
in
the
Control
Panel,
it
says
"System
restore
has
been
turned
off
by
group
policy.
To
turn
on
ST,
contact
your
system
admin."

When
I
right
click
on
My
Computer
to
get
to

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System
Properties,
there
is
no
System
Restore
tab.

When
I
go
to
Services
–
System
Restore
Service,
the
status
says
"stopped".

I
then
select
either
Auto,
Manual
and
then
click
Start.
In
both
cases,
I
get
"Could
not
start
the
SR
Service
service
on
Local
Computer.
Error
5:
Access
is

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denied."

On
some
message
boards,
they
suggest
re-installing
sr.inf.

So
I
went
into
Windows/inf,
right
clicked
on
sr.inf
and
chose
install.

It
went
through
the
motion
of
installing
but
after
restarting,
SR
still
isn't
working

I
still
get
the
same
error
messages.

How
do
I
get
my
SR
to

Re: System restore not working – Working now but don't really know how

work
again?