

Re: svchost.exe is a virus! HELP!

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-08/msg05470.html>

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- *From:* Devonshire <[Devonshire@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Devonshire@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 24 Aug 2007 00:28:00 -0700
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I was being sarcastic when I said that svchost.exe is itself becoming a virus as it's behavior is worse than any virus that i've ever seen.

I did another (Long) MS tech support call, the \$245 version that figured out that an errant licensing manager was crashing svchost.exe.

I did not have an actual virus.

I had resident and did spweical scans with the following programs:

Norton AV  
Ad-Aware 2007  
Sprware blaster  
Spybot search & Destroy  
Microsoft's One care

All came up clean; no viruses. The One care did speed things up a fair amount.

My system is operational. there are some software that I can't install properly.

I'm gonna bite the bullet and do a bare metal rebuild, this time Vista x64.

"Kayman" wrote:

"Devonshire" <[Devonshire@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Devonshire@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:5C907C2E-ECF3-4922-B50B-2C9DDFD0C454@xxxxxxxxxxxxxxxxxxxxx](mailto:news:5C907C2E-ECF3-4922-B50B-2C9DDFD0C454@xxxxxxxxxxxxxxxxxxxxx)

I am getting desperate here.

Stay cool and smile :)

Symptoms:

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svchost.exe pops up before i can even log on. Once logged on the svchost error messages are persistent.

Opening "My Computer" produces an scvhost.exe error pop up and the flashlight starts searching, maybe it opens in 30–45 seconds.

Activating ANY and ALL apps triggers scvhost.exe errors. Any file saving or opening in ANY and ALL apps causes a 30–45 second delay with a svchost.exe error.

I have updates all the recommended Windows Update fixes, patches, windows installer, etc. as recommended by Microsoft

I purged al cookies, temp files, ie history, etc.

CCleaner 1.41.544 is doing a great job

<http://www.ccleaner.com/download>

If Windows Defender is utilized go to Applications, under Utilities uncheck "Windows Defender".

I spent maybe 4 hours with Alienware tech support with no resolution. They verified that my hardware is fine (we did EXTENSIVE hardware testing).

I spent another 4–5 hours on the phone with Microsoft Tech support to no avail... MS tech support wanted me to unload all of my anti-virus, anti-spyware apps and reboot. I did that and nothing has changed.

Which AV/A-S applications are you using and are these updated and current?

The System event log reports many DCOM and Service Control Manager errors

This is going way beond crazy...I can barely work at all. This is costing me some serious lost revenue for my business...

Suggestions?

AV & A-S scan in safe mode.

Practice Safe-Hex

<http://www.claymania.com/safe-hex.html>

Read this also:

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So How Did I Get Infected Anyway?

<http://www.wilderssecurity.com/showthread.php?t=27971>

Recommendations?

Process Explorer for Windows v10.21

<http://www.microsoft.com/technet/sysinternals/Utilities/ProcessExplorer.msp>

Choose one (1)

Avira AntiVir® PersonalEdition Classic – FREE

<http://www.free-av.com/antivirus/allinonen.html>

Kaspersky® Anti-Virus 7.0 – Not Free

<http://www.kaspersky.com/homeuser>

ESET NOD32 Antivirus – Not Free

<http://www.eset.com/>

Have you seen these "extra settings for NOD32"?

<http://www.wilderssecurity.com/showthread.php?t=37509>

Take 'em all

SuperAntispyware – FREE

<http://www.superantispyware.com/superantispywarefreevspro.html>

Ad-Aware – FREE

[http://www.lavasoftusa.com/products/ad\\_aware\\_free.php](http://www.lavasoftusa.com/products/ad_aware_free.php)

Spybot Search & Destroy – FREE

<http://www.safer-networking.org/en/download/index.html>

Windows Defender – FREE

<http://www.microsoft.com/athome/security/spyware/software/default.msp>

If all fails

Download David H. Lipman's MULTI\_AV.EXE from the URL

<http://www.pctipp.ch/downloads/dl/35905.asp>

To use this utility, perform the following...

Execute; Multi\_AV.exe { Note: You must use the default folder C:\AV-CLS }

Choose; Unzip

Choose; Close

Execute; C:\AV-CLS\StartMenu.BAT

{ or Double-click on 'Start Menu' in C:\AV-CLS }

NOTE: You may have to disable your software FireWall or allow WGET.EXE to go through your FireWall to allow it to download the needed AV vendor related files.

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C:\AV-CLS\StartMenu.BAT -- { or Double-click on 'Start Menu' in C:\AV-CLS}  
This will bring up the initial menu of choices and should be executed in Normal Mode. This way all the components can be downloaded from each AV vendor's web site.

The choices are; Sophos, Trend, McAfee, Kaspersky, Exit this menu and Reboot the PC.

You can choose to go to each menu item and just download the needed files or you can download the files and perform a scan in Normal Mode. Once you have downloaded the files needed for each scanner you want to use, you should reboot the PC into Safe Mode [F8 key during boot] and re-run the menu again and choose which scanner you want to run in Safe Mode.

It is suggested to run the scanners in both Safe Mode and Normal Mode.

When the menu is displayed hitting 'H' or 'h' will bring up a more comprehensive PDF help file.

<http://www.ik-cs.com/multi-av.htm>

Additional Instructions:

[http://pcdid.com/Multi\\_AV.htm](http://pcdid.com/Multi_AV.htm)

Good luck :)