

## Re: windows xp restore cd's

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- *From:* Bob I <birelan@xxxxxxxxxx>
  - *Date:* Fri, 17 Aug 2007 09:26:46 -0500
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Unless you saved a backup copy of the original at the time you flashed, you will need to contact HP for it.

manuelcintosh wrote:

i did flash the bios, one for my dv8110us notebook. in that event, what change was made and how can it be reversed?

"Ron Martell" wrote:

manuelcintosh <manuelcintosh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

when i try to use the system restore cd's on my a330n hp desktop, i get a message saying that the cd's do not support my hp pc model. Hp has sent me 4 sets of recovery disks, all the same. They are the right ones, i used them the first time and they worked. don't know what happened, but they just won't work again. Also when i go into the hp website for driver and software support, I let the website autodetect my pc, I get a message saying my pc is not an hp or compaq product.????? what the heck/???/ out of options. I tried everything i can think of, i cannot restore the original software. I downloaded a copy of windows xp, validated it by Microsoft. Computer working great, it just doesn't work as supposed to, can not install the hp stuff back on it, any advice????

Did you perhaps install a BIOS update on this PC, one that was not from HP?

Ron Martell Duncan B.C. Canada

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Microsoft MVP (1997 – 2008)

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On-Line Help Computer Service

<http://onlinehelp.bc.ca>

"Anyone who thinks that they are too small to make a difference has never been in bed with a mosquito."