

Re: Some icons gone

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-08/msg03478.html>

- *From:* Elmo <elmogeek@xxxxxxxxxxxxxx>
 - *Date:* Wed, 15 Aug 2007 23:40:43 -0400
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KevinR wrote:

Joe/Elmo – I downloaded and ran the script, logged out and back in, but it hasn't fixed the problem. I've also tried rebooting. At the same time this problem first started, I also started receiving windows update reports that updates for .net framework (KB928365 & KB928366) failed to install. Yesterday's monthly updates all installed ok, but not the two .net updates. And all this happened a week or so after I changed from FAT32 to NTFS. Back to the icons. All the Microsoft Office icons (programs and documents) have changed to the blank icons, apart from Microsoft Photodraw documents (*.mix *.pcx) but the program icon has become blank too. Acrobat reader program icon and *.pdf have also gone blank. My digital camera software icons have gone blank, but the photos themselves (*.jpg) still have the icon that the camera software gave them. But all other programs still have the correct icons, so the problem is confined to Microsoft Office, acrobat reader and my digital camera software. I'd really appreciate any more suggestions you can give me. Thanks, Kevin

This Google Groups thread suggests you:

– disable your av software:

"Start a free Windows Update support incident request:

<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Tip: Temporarily disable real-time protection by your anti-virus and/or anti-spyware applications (e.g., CounterSpy, Spysweeper, Spybot, AVG Anti-Spyware) and/or any third-party firewall (e.g., ZA)."

– Remove, then reinstall .Net framework:

"Uninstall the piece of crap .NET, reboot, reinstall the piece of crap .NET, install any updates to the piece of crap .NET via Microsoft Update, then reboot and hope it's resolved."

– a Cleanup tool:

Microsoft puts out a CleanUp Tool that I installed. However, when I tried to run it, it came up with a list of 33 application installed on my computer that it says may not work properly after the cleanup tool runs. Of course, after reading this, I did not run the clean up tool.

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– and a solution, of sorts:

"Fortunately, I was able to install all of the .NetFrame stuff from my downloads. Then I went thru the updates to get 2–updates that I did not have. Anyway, all is working great now.

I saved all of the .NetFrame (Crap) installations because I know I will have to do the exact same thing again... each time another stupid update come out. I'm sick of these updates, but at least my problems are solved for a month or so (until the next update)."

See what else is suggested here:

http://groups.google.com/groups/search?q=KB928365+failed+to+install&qt_s=Search+Groups

For the original problem:

"One way might be via TweakUI (for XP). If this is not installed on your system, then download it from <http://www.microsoft.com/windowsxp/pro/downloads/powertoys.asp> "

Look at the many helpful suggestions here on Kelly's site:

http://www.kellys-korner-xp.com/xp_i.htm

hth,

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Joe =o)

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