

Re: Using set up disks from Micorsoft download centre for XP Pro

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-07/msg03574.html>

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 14 Jul 2007 08:46:56 -0700
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Repurr wrote:

Thanks for your reply, re the monitor, not sure it will, but at the moment I cannot get to my desktop (actually see it) as the PC goes through the set up process upto the Microsoft XP pro logo window with the little pipe and running blue jobbies going through it and then it goes blank.

Ideas or pointers as always appreciated

Since you haven't provided any information about the exact error, the recent history of this machine (i.e., the answer to The First Question Of Troubleshooting: what changed between the time things worked and the time they didn't?), or what you've already tried, it's impossible to give you much focused help.

Some general things to try:

1. Try Safe Mode.
2. Try using the /BASEVIDEO switch from msconfig if you can get into Safe Mode.
3. If you can't get into Safe Mode, try Last Known Good Configuration.
4. Hardware issue? Attach the computer to a different monitor. If the problem still exists, swap out the video card for a known-working one.

Help us help you by reading this before your next post:

<http://www.dts-l.org/goodpost.htm>

Malke

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