

Re: The system process 'C:\WINDOWS\system32\services.exe' terminated u

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-07/msg00297.html>

- *From:* "Mark F." <reply2group@xxxxxxxxxx>
 - *Date:* Sun, 01 Jul 2007 21:27:16 -0500
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Andrew M wrote:

Hi,

I'm running two HP Compaq nc6000s that I bought from work. Recently, I've been getting the following message on both:

The system process 'C:\WINDOWS\system32\services.exe' terminated unexpectedly with status code -1. The system will now shut down and restart.

After that, it pops up a window with the infamous 60 second countdown to shutdown.

I heard it could be a virus, but I checked with the Norton Sasser tool: no go.

Any ideas?

The tool you ran only checks for one particular virus. I would boot in safe mode and run several different tools. Do a full system virus scan.

Dump your temp files, browser history, recycle bin etc., a thorough cleanup.

Some tools listed here at Symantec:

http://www.symantec.com/enterprise/security_response/removaltools.jsp?src=symsug_us

The VCleaner tool listed on this page:

<http://www.grisoft.com/doc/52/us/crp/0>

Copy to the desktop and run it in safe mode using the command console. Start > Run > type "cmd" (no quotes) > click OK. Type "vcleaner.exe" (again, no quotes) and press enter.

Try these programs after you get the system running again.

Advanced Windows Care from IObit:

<http://www.iobit.com/advancedwindowscareper.html?Str=download>

Ad Aware Personal:

http://www.lavasoftusa.com/products/ad_aware_free.php

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