

Re: wounded XP

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-06/msg05628.html>

- *From:* "Daave" <dcwashNOSPAM@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 25 Jun 2007 13:17:32 -0400
-

"wyocowboy" <wyocowboy@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:68217044-500B-42DD-A45A-B7F7B3EA0C30@xxxxxxxxxxxxxxxx>

"Daave" wrote:

wyocowboy wrote:

> "Daave" wrote:

>

>> wyocowboy wrote:

>>

>>> The machine had been working fine until the other day when the
>>> customer saw the screen saver "in use and locked" prompt, hit OK >>>
to

>>> go back in and found that things weren't working.

>>

>> Well, I think we have a probable cause. :-)

>>

>> Was this a screensaver that came with Windows,

>> or was it one which had

>> been downloaded from the Net?

>

>> Can you disable the screensaver?

>>

>> Have you scanned for viruses and other malware either in Safe Mode >>
or

>> from a boot disk?

>>

>> Did you run under another profile?

>>

>> Did you try altering the policy settings mentioned here:

>>

>> <http://support.microsoft.com/default.aspx?scid=kb:EN-US:q292504>

>>

>> Additionally, check if the same values are found in:

>>

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```
>>
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Policies\Ex
>> plorer
>>
>> hth
>>
>> --
>> Dave
>>
>
> Most of your questions are already answered in my previous > responses.
> I did check out the explorer policy settings – are you saying that
> they don't get reset from an xp repair reinstall? Not sure how > start
> menu settings would prevent programs from running from the comand
> line...
```

I didn't see that you checked for viruses or spyware (perhaps I missed it).

Anyway, Googling, I found:

<http://groups.google.com/group/microsoft.public.windowsupdate/msg/ebf8aa88476f1c33>

A repair install *should* work, provided it has SP2. Otherwise, you might as well backup data, format, and perform a clean install.

Yes, there are a number of google hits on the missing start button, but so far, none of them have applied to this situation.

As I stated, a repair reinstall did not work.

Yes, I know. (But was it from a disk containing SP2?)

Anyway, it looks like a clean install is in order (assuming your situation is not related to malware—I'm not sure whether or not we have ruled that out).

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