

Re: internet connection keeps changing

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- *From:* "dad2468" <dad2468@xxxxxxxx>
 - *Date:* Sun, 17 Jun 2007 21:15:38 -0500
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The connection does not work with the proxy. Once you uncheck the proxy settings and go back to the browser it works just fine. I just don't understand why it changes back to proxy after restart. Also he can go into his wife's profile after the startup and the internet connection works just fine(no proxy is checked in settings). It only changes his settings... I tried booting in safe mode and it didn't change anything.

"Computerflyer" <computerflyer@xxxxxxxx> wrote in message <news:1182056683.545545.20560@xx>

On Jun 17, 1:55 pm, "dad2468" <dad2...@xxxxxxxx> wrote:

I was trying to help my brother fix his computer. The internet connection settings won't stay where I put them. He connects to a wireless cable modem at home and has a cingular wireless modem also. When you go to the LAN settings it always has the proxy settings checked. You can uncheck it and say OK and go back to Internet Explorer and everything works just fine, but after you restart the computer and go back to the internet connection settings/ LAN it has the proxy servers checked again. I don't know why it won't stay where I put the settings. Something must be changing the settings after restarting the computer.

Thanks for any help you can give me....

What was broken in the first place, where you are helping fix it? Malware invasion perhaps? Does the internet connection not work with the proxy, or just some sites/messengers (which is often the case)?

If the proxy that is set is a legit ISP proxy my reply is possibly irrelevant. If it is not from the ISP, the obvious first approach is to run multiple spyware scanners like counterspyV2 (free for 15 days), AVG (free), spybot (free), ad-aware (free), noadware, superantipware (free), PCDoctor (free scanner, via google), etc. Some like to run

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better in safe mode, and others do not. He is running an anti-virus, yes?

start->run->msconfig and see if there are any suspicious startups that are set to run on boot.

spybot and others have friendlier startup editors you might wish to try