

Re: drives won't recognize data cd/dvd but will play music

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-06/msg03309.html>

- *From:* "RJK" <notatospam@xxxxxxxxxxx>
 - *Date:* Thu, 14 Jun 2007 23:57:01 +0100
-

Installing a fresh Windows platform may fix it, (XP Pro offers nothing more than advanced networking facilities as I understand it).

"Upgrading may preserve the problem" !

Back to your "drives not recognizing data disks,"

How were the data disks created ? e.g. If they were created with packet writing facility in, for example Nero, then that software must be present to "read" them. ...just a thought !

....anywayHOW about :-

http://www.kellys-korner-xp.com/xp_tweaks.htm

Scroll down to, and click on :-

"CD Rom or DVD Not Listed in Explorer/My Computer"

best regards, Richard

"Mark Fisher" <mark@xxxxxxxxxxxxxxxx> wrote in message
[news:rbEbi.5708\\$K8.915@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:rbEbi.5708$K8.915@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Thanks for your help. The problem predates whatever I might have done "installing drivers". (If I remember correctly, I asked the device manager to update the drivers and maybe searched the internet for the most recent. But whatever I did, it was *in response* to the problem.) I'm planning on upgrading from XP Home to XP Pro. Maybe that'll fix it.

--Mark

RJK wrote:

IE Advanced Settings seem to have a say in whether *.exe's can run from cd, ...which is why I was stabbing around in there :-)

That your cd/dvd drives show up in Disk Management but, do not show up in windows Explorer suggests that you may need to assign drive letters to them, or change drive letters.

Much 3rd party security software can make changes to what would normally happen when you slap in a cd ...just a thought !

<http://support.microsoft.com/default.aspx?scid=kb:en-us:320553>

<http://www.uninets.net/~blaisdel/whistler14.htm#CD-RomDVDDisappeared>

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...may be relevant ...but, would require careful examination and consideration :-)

Having thought about your problem a little more and re-reading your OP, ...I notice that you mentioned that you "installed drivers" for the drives – ...this is where the problem could be located. You shouldn't have to install drivers into XP for CD or dvd rom drives. ...maybe an *.inf file or two so that the drive/s are called by their proper label names in Device Manager's hardware tree :-)
Drivers that came on cd with your drives could be W98 drivers which could cause lots of problems if installed into XP !!!

..dunno what else to suggest.

...however I'm still leaning towards suspecting that you've installed incorrect drivers for your drives :-)

regards, Richard

"Mark Fisher" <mark@xxxxxxxxxxxxxxxx> wrote in message
news:466C14A8.2030207@xxxxxxxxxxxxxxxx

Thanks for the suggestion. It seems to have some effect. (See below.) I am puzzled why the setting for IE should have *any* effect on non-Internet activities.

However, the real problem appears to be somewhat deeper. It is not just that autorun doesn't work (I can live with that), it is that the CDs are *not recognized*. As far as the file explorer is concerned, there is no CD there! But I have discovered that if I go open the "Disk Management" window, the CD is detected and then the file explorer sees it too. But not unless and until I open the Disk Management window. At this point, autoplay works when I put another CD in the drive. (Perhaps changing the IE settings had an effect on autoplay; but Disk Management could see the CDs before I make the IE changes.)

Given that Disk Management can see the disks, any ideas as to what to what the issues are and/or how to fix them?

Thanks.

--Mark.

RJK wrote:

Is "Autoplay" on, in each drives properties ?
Are "Allow Active content from CDs to run on My Computer" and "Allow Active content to run in files

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on My Computer" both checked in IE?
drop-down
Tools | Internet Explorer | Options |
Advanced | scroll down to Security ?
If unchecked, and after installing whatever it
is your are trying to install, you may want to
put them back to how they were :-)

regards, Richard

"Mark Fisher" <mark@xxxxxxxxxxxxxxxx>
wrote in message
[news:KVOai.31128\\$JQ3.3393@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:KVOai.31128$JQ3.3393@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I have a problem with an XP
Home system: Neither of
the cd/dvd drives will
recognize "data" disks (such
as program installation
disks). Both drives can play
music and I can burn music
and videos to both drives. I
tried upgrading the drivers
and even buying new drives,
but the problem remains:
The new drives have the
same problem. (Since I have
a home network, I can still
read data disks and install
programs from another
computer, but that's a pain.)
Any ideas?

Thanks.

--Mark