

Re: Normal user login now logs off immediately [w/o administrator]

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-06/msg02583.html>

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- *From:* BOS <[BOS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:BOS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 11 Jun 2007 19:22:00 -0700
- 

I am even more screwed. none of my users (all with administrator rights) can get through the cycle. not even in safe mode. password is accepted but immediately logs out.

"WTC" wrote:

"Darmdorf" <[darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:A1C49BCD-F412-432F-8145-B146A3E2F5B9@xxxxxxxxxxxxxxxxxxxxx>

"WTC" wrote:

--

William Crawford

MS-MVP Windows Shell/User

"Darmdorf" <[darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>

wrote in message

<news:41AA74D0-132F-49F5-AC78-F6DC99FAD8F4@xxxxxxxxxxxxxxxxxxxxx>

"WTC" wrote:

"Darmdorf"

<[darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>

wrote in message

<news:CBA6CA0A-45E5-4A46-BA38-420B4F43147D@xxxxxxxxxxxxxxxxxxxxx>

"WTC"

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wrote:

"Darmdorf"

<darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

[news:1E4F3AB3-5AFE-49DC-8D47-304B5D830FB7@xx](mailto:news:1E4F3AB3-5AFE-49DC-8D47-304B5D830FB7@xx)

"WTC"

wrote:

"Darmdorf"

<darmdorf@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

[news:81D0707E-043F-45DB-B246-18BB](mailto:news:81D0707E-043F-45DB-B246-18BB)

"WTC"

wrote:

"Darmdorf"

<darmdorf@xxxxxxxxxxxxxxxxxxxx>

wrote

in

message

[news:268CC54E-54E8-4E8](mailto:news:268CC54E-54E8-4E8)

My  
normal  
user  
account  
under  
XP  
Pro  
SP2  
(which  
has  
no  
administrator  
rights)  
is  
no

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longer  
able  
to  
login.  
The  
login  
begins  
in  
a  
normal  
fashion:  
preferences  
are  
loaded,  
there  
is  
disk  
activity  
for  
a  
while,  
the  
background  
image  
is  
displayed,  
but  
before  
any  
icons  
or  
toolbar  
entries  
appear  
a  
logout  
suddenly  
occurs.  
If  
I  
try  
again  
the  
logout  
is  
immediate.  
While  
trying  
to  
diagnose  
the

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problem  
I  
happened  
to  
give  
my  
normal  
user  
account  
administrator  
rights,  
which  
then  
strangely  
allows  
a  
normal  
login.  
Very  
spooky.  
Removing  
admin  
rights  
brings  
the  
problem  
back  
again.

Judging  
from  
the  
system  
logs,  
evidently  
an  
NTFS  
error  
was  
logged  
just  
before  
the  
problem  
began.  
The  
very  
next  
normal  
start  
automatically

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included  
a  
chkdsk  
run,  
repairing  
many  
problems  
on  
my  
C:  
drive  
(file  
truncations,  
orphan  
clusters,  
etc.).  
Nothing  
to  
really  
worry  
about.  
After  
about  
a  
minute  
into  
the  
actual  
start  
a  
single  
DCOM  
server  
error  
{73E709EA-5D93-  
was  
logged  
because  
of  
an  
"incorrect  
application  
configuration".

I've  
tried  
everything  
I  
can  
think  
of

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to  
repair  
the  
damage.  
Chkdsk  
shows  
no  
errors,  
and  
I  
also  
haven't  
been  
able  
to  
spot  
any  
errors  
with  
Regedit.  
The  
security  
profiles  
also  
appear  
to  
be  
correct  
when  
compared  
with  
another  
XP  
Pro  
system.  
I've  
browsed  
here  
extensively  
for  
similar  
problems  
and  
not  
found  
anything  
applicable.  
I  
don't  
have  
the

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typical  
userinit  
/  
wsaupdaterregistry  
problem  
with  
the  
registry  
winlogon  
entry.  
I  
also  
went  
back  
to  
a  
check  
point  
previous  
to  
the  
problem,  
but  
that  
didn't  
change  
the  
behavior  
either.  
I'm  
sure  
I  
don't  
have  
a  
malware  
problem,  
as  
I  
have  
AD-Watch  
active,  
use  
Spybot  
regularly,  
and  
have  
a  
decent  
Kaspersky  
Internet

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Security  
package.

It  
must  
be  
something  
during  
the  
login  
procedure  
which  
is  
directly  
affected  
by  
administrator  
rights,  
but  
what?

Any  
ideas?

It  
would  
probably  
be  
helpful,  
if  
one  
could  
somehow  
protocol  
the  
logon  
progress  
to  
find  
out  
what  
is  
actually  
going  
awry.

I  
really  
hate  
to  
have  
to  
leave  
administrator

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rights  
enabled  
for  
my  
normal  
work,  
as  
that's  
inviting  
trouble.  
As  
an  
ex-computer  
expert,  
I  
must  
admit  
that  
I've  
never  
seen  
XP  
have  
problems  
of  
this  
kind  
after  
a  
minor  
disk  
problem.  
I'd  
really  
appreciate  
any  
help  
in  
the  
matter.

Could  
you  
post  
back  
with  
all  
the  
permissions

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that  
allow  
or  
denied  
on  
this  
key  
in  
the  
registry?

[HKLM\System\MountedDe

Right  
click  
on  
MountedDevices  
and  
select  
"Permissions".

I  
just  
have  
a  
hunch  
that  
the  
permissions  
may  
be  
incorrect.

--  
William  
Crawford  
MS-MVP  
Windows  
Shell/User

Thanks  
for  
the  
reply  
WTC.  
I  
plowed  
into  
regedit  
and  
pulled

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up  
the  
things  
you  
requested  
for  
[HKLM\System\MountedDevices],  
I  
hope.

Groups  
or  
Usernames  
Permissions  
Apply  
to:

Admin  
(User)  
Special  
Permissions  
Just  
this  
key  
Administrators  
(Group)  
Full  
Access/Read  
This  
key  
&  
subs  
Users  
(Group)  
Read  
This  
key  
&  
subs  
CREATOR-OWNER  
(Group)  
Special  
Permissions  
Just  
sub-keys  
Main  
Users  
(Group)  
Read  
This  
key

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&  
subs  
SYSTEM  
(Group)  
Read  
This  
key  
&  
subs

There  
were  
no  
explicit  
"denies".

I  
also  
happened  
to  
look  
at  
the  
key  
directly  
above  
[HKLM\System\MountedDevice1].  
It  
is  
of  
"almost"  
the  
same  
content,  
but  
interestingly  
different.  
It  
contains  
21  
"Volume"  
entries  
&  
DosDevices,  
where  
as  
\MountedDevice  
contains  
27  
"Volume"

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entries  
&  
DosDevices.  
The  
entries  
look  
a  
bit  
"hodge-podge"  
for  
my  
taste.  
Does  
that  
help?

Oh  
yes,  
my  
"problem"  
user  
is  
just  
a  
normal  
User  
with  
no  
special  
permissions,  
ie.  
read  
only.

Everything  
appears  
normal.  
Does  
this  
just  
happen  
to  
one  
user?  
Or  
does  
it  
happen  
to

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all  
account  
that  
have  
User  
permissions  
and  
restrictions?

--  
William  
Crawford  
MS-MVP  
Windows  
Shell/User

Hmmm.....It  
only  
happens  
to  
just  
this  
one  
normal  
user  
account,  
my  
other  
is  
with  
administrator  
priviledges  
for  
installation  
and  
housekeeping  
work.  
Really  
strange,  
what?  
I  
don't  
suppose  
you  
have  
any  
ideas  
how  
I  
could

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protocol  
the  
logon  
sequence?

Create  
a  
new  
normal  
user  
account  
and  
see  
what  
happens.  
If  
you  
have  
no  
problems  
then  
copy  
the  
old  
profile  
to  
a  
new  
profile.

How  
to  
copy  
data  
from  
a  
corrupted  
user  
profile  
to  
a  
new  
profile  
<http://support.microsoft.com/default.aspx?kbid=811151>

--  
William  
Crawford  
MS-MVP

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Windows  
Shell/User

I made an additional normal user account (w/o administrator rights) and had the same login/logout problem with it too. I got brave and also temporarily removed administrator rights from my normal "admin" user and the problem appeared there too! That means the problem is indeed deeper seated, and infact affects any and all user accounts, even newly created ones.

I don't suppose you happen to know how to find the file name from the id

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given in the  
chkdsk  
protocol?

No I do not.

That might  
be a help to  
figure out  
what went  
wrong. By  
the way, the  
DCOM  
error I  
wrote about  
had to do  
with  
"C:\WINDOWS\System32\wbem\wmiprvse.exe  
-Embedding".

Have you look in the Event  
Viewer for Errors. This  
might give better  
clues.

Control Panel >  
Administrative Tools >  
Event Viewer.

In the System Category of  
the Event Viewer there  
should some DCOM  
errors  
with a red X. Please write  
the info and post back.

--

William Crawford  
MS-MVP Windows  
Shell/User

The DCOM error I mentioned was in fact  
logged in the system event  
viewer log  
you just referred to, twice in a row. Since the  
incident there have  
been NO

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further DCOM errors, so that must not be a problem? I'll post the major event log entries from the time in question so you can get a feel for what happened:

15:45:22 System  
Log>Error>Source:ntfs>Response:55 The file system on the media is damaged and unusable. Perform chkdsk on volume "C:".  
15:53:00 System  
Log>Info>Source:eventlog>Windows start  
15:53:03 Application  
Log>Info>Source:winlogon>chkdsk repairs many errors on C:  
15:53:xx Various services start normally  
15:54:10 System  
Log>Error>Source:DCOM>Response:10000 A DCOM Server could not be started:  
{73E709EA-5D93-4B2E-BBB0-99B7938DA9E4}.  
Error:  
"This application could not be started, because the application configuration is incorrect. The application should be reinstalled to correct the problem."  
Occurred at the start of command:  
C:\WINDOWS\System32\wbem\wmiprvse.exe -Embedding  
16:03:48 System  
Log>Info>Source:eventlog>Windows start

I also recently tried to remove the administration rights from my normal user and put him into the Main User group to see if logins would then function, but it didn't help either. Looking at the group policies also