

Re: Windows being Windows

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- *From:* "DL" <address@invalid>
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With that explanation it is impossible to say what the problem is. However since it was allright for a similar time I would be tending towards virus / malaware problems, or plain old user input
The winxp cd is bootable, though you may have to amend a bios setting to enable boot from cd
If it is set to boot from cd and it doesnt, with no err msgs, or cd drive activity/light then you may be looking at a hw problem

"jstro01" <jstro01@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0CDC0859-5156-4AE1-8C0F-5E97766AD33F@xxxxxxxxxxxxxxxxxxxx

I have a friends computer that she paid someone else to build. About 6 months

ago she said that when windows got to the black window screen it froze. As

a

temporary fix I told her to put in the XP cd when she boots but don't push any buttons, thinking that some of the files were corrupted, windows

booted

up fine with the CD. Once I actually got to sit down at the computer and troubleshoot I figured the best way to fix this is to completely reinstall windows. That was about 4 months ago and now the computer is doing the

same

thing again and booting to the cd doesn't work anymore.

Can anyone give me some suggestions?

I was thinking maybe the hard drive is corrupt?

Please help

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Thanks