

## Re: Vanished second hard drive

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-05/msg01165.html>

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- *From:* "Bob Harris" <[rharris270\[SPAM\]@hotmail.com](mailto:rharris270[SPAM]@hotmail.com)>
  - *Date:* Fri, 4 May 2007 16:21:18 -0500
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When a disk does not show up in the BIOS checks, you probably have a hardware problem.

This could be as simple as a loose power or signal cable. Or, it could be a bad cable, bad hard drive controller (i.e., bad motherboard), or bad hard drive.

Power off and check the cables. Then, power on.

If that does not help, try attaching the hard drive to a different controller and/or cable, if your PC has more than one.

If none of that helps, try mounting the disk inside of a different PC, or in a USB 2.0 enclosure.

If no PC can see the hard drive, then the drive is likely bad.

If there are irreplaceable files on the hard drive, be aware that there are services that can sometimes rescue data from dead drives, by mounting their magnetic platters of in another drive. But, these services are not cheap.

Scenarios like this are why backups are important.

"jrsjs" <[jrsjs@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:jrsjs@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:CDDCE00F-D2A2-4CC0-9334-8B536AA89851@xxxxxxxxxxxxxxxxxxxx](mailto:news:CDDCE00F-D2A2-4CC0-9334-8B536AA89851@xxxxxxxxxxxxxxxxxxxx)

Hello,  
My computer has been working fine – XP Home with SP2.  
when I booted this morning, the mouse wouldn't work properly and QuickLaunch had vanished.  
I have got these items working again but my second internal hard drive where all my documents and pictures are stored has vanished.  
System Restore will not work.  
I have checked Disk Management and there is no sign of the second drive.  
It does not show up in the BIOS either.

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Desperately hoping someone can help.

Thanks

John