

Re: Boot CD won't recognize hard drives

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-05/msg01015.html>

- *From:* "Brian Cryer" <brianc@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 4 May 2007 11:16:26 +0100
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<badyan@xxxxxxxx> wrote in message
news:1178270544.176560.91490@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi,

I have a very serious problem I've been trying to solve for weeks now. I need to format my hard drive, but the problem is that when I try to boot from the XP installation disk it doesn't recognize the HDs. This also happens with other boot CDs I've tried.

The drives themselves are fully functional when I boot from them. When I entered BIOS, I saw that there is no Primary IDE Master detected (only the CD-ROM as Secondary), but when the computer boots there is an IDE detection phase where I see that the hard drives are being detected.

I also tried installing windows using the CD from within windows, but then when the computer restarts I get a blue screen.

My computer is infected with viruses, so maybe that is related too. I tried updating my BIOS version but to no avail.

If you have any idea, please feel free to share... :)

Almost certainly you are lacking a driver. The boot cd will have lots of drivers on it, but it may not have the driver you need.

The chances are that if you have the CD that came with your motherboard then that will probably have the necessary driver on it. It may have been supplied on a separate floppy. If you don't have it then visit the website of the manufacturer of your motherboard.

When you boot from the cd at the start it gives the option to press a key (I don't recall which) if you need to load a driver. You'll need to do that, then a little while later it will ask for the driver.

I've had problems in the past when trying to install on SCSI or SATA drives. Not had a problem with IDE though, but it sounds very much like a driver issue.

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Hope this helps.

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Brian Cryer

www.cryer.co.uk/brian

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