

Re: OneCare really pisses me off

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- *From:* "Rock" <Rock@xxxxxxxxxx>
 - *Date:* Tue, 1 May 2007 13:43:18 -0700
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"Mani" <mani@(nospam)hotmail.co.uk> wrote

"Rock" <Rock@xxxxxxxxxx> wrote in message .

Let me clarify. Group Policy is a means to apply system settings. Often times that means a setting in the registry. The normal interface to access the Group Policy settings is Gpedit.msc which is available on XP Pro, but not on XP Home.

But I don't remember giving MS permission to apply system settings?

Almost all program installations make changes in the registry, and you don't give permission each time. Well actually you do, when you agree to allow the software to install. It seems the One Care installation made a change in the registry in one of the Policy keys. This can be done using the Group Policy snap in (which is only available on XP Pro as I said) or by making manual changes in the registry.

ok say it is warranted by having a OneCare trial, but now that the trial is over the Group settings should revert back no?

Yes, ideally that should happen. Unfortunately there are instances in an uninstall where it doesn't. Sometimes that's due to a glitch during that particular uninstall, and sometimes it's a program problem. For instance try to uninstall one of the Norton Home security products. It's a nightmare every time.

I don't have any experience with OneCare so I can't speak to the specifics of what you are experiencing – whether it's situational abnormality, or a consistent problem.

by their actions microsoft have negatively impacted a product (XP home) that I have paid for, and now *I* have to spend MY time to sort this nonsense out. MS sucks.

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You chose to install the software. Everything you install has an impact and things do go wrong. I learned this lesson a long time ago.

Instead of being a "victim" and wasting time and energy railing about a problem, take steps to easily recover from these kinds of inevitable problems. This time it happened to be MS OneCare.

Note, it might not have strictly been OneCare's fault either. What condition is your system in? What problems, what weird software is installed? There are many combinations of hardware and software; it's impossible to make any given program fool proof. Using quality software and hardware, not downloading fishy codecs that install malware – didn't that happen to you recently? – all contribute to a stable system, but still even when you do everything right, sh*t happens, hardware fails, computers have glitches, software malfunctions.

Put your energy into setting up a backup system with a drive imaging program and an external hard drive. Make sure there is redundancy, and image regularly. Now you have insurance against the future problems.

Sorry I can't help you with the current OneCare issues.

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Rock [MS-MVP User/Shell]

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