

# Re: I need to recover "deleted" logon accounts

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-04/msg07023.html>

---

- *From:* "Gordon" <[gbplinux@xxxxxxxxxxxxxxxxxxxxx](mailto:gbplinux@xxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 25 Apr 2007 11:08:02 +0100
- 

"bosco" <[bosco@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:bosco@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:E1A25AEA-A10E-4467-B0D5-C2FE572E30D2@xxxxxxxxxxxxxxxxxxxxx](mailto:news:E1A25AEA-A10E-4467-B0D5-C2FE572E30D2@xxxxxxxxxxxxxxxxxxxxx)

Help anyone ...

My mother, who uses win xp home (sp2) has inadvertently deleted the only two xp logon accounts. As far as she can recall, after surfing a particular spanish newspaper website and responding to a popup box (???) which she cant really the meaning as her english is techologically poor.

So the immediate symptom was evident on subsequent powerup that the welcome screen had no users !

Now this is the SECOND time this has happened, and my "solution" was simply to reformat the HD and do a re-install of just WinXP Home (sp2) with NortonAV and ZoneAlarm Firewall. Everything worked well – until today when I get a call that the welcome screen has no users – and yes after some popup appeared while surfing one of these newspaper websites !!!!

So is there a way to restore the accounts, as I would like to avoid the time of doing a format/resintall for lack of a better solution.

regs  
suffering son.

ps. previously i did try cntl-alt-delete on the welcome screen, but even then the logon failed. (note there was no passwords setup either)

Re: I need to recover "deleted" logon accounts

Ctl-Alt-Del at the welcome screen only works with XP Pro....  
Boot up the machine in Safe Mode and log on as the Administrator. (No password unless you know differently). Re-create the User accounts from there...

HTH

.