

# Re: HELP: BIG "Display" PROBLEM

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-04/msg06366.html>

---

- *From:* chusome <[matt.tremblay@xxxxxxxxxx](mailto:matt.tremblay@xxxxxxxxxx)>
  - *Date:* 22 Apr 2007 10:55:54 -0700
- 

1. Boot into safe mode
2. Goto start->run and type: devmgmt.msc and press enter
3. In the device manager window that appears double click on display adapters.
4. In the display adapters sub-tree your video drivers will appear (theres likely only one)
5. Right click on the video driver and choose uninstall. Click ok.
6. Now reboot into normal mode and windows will reinstall the video driver.

If this doesn't work you'll need an updated driver from the manufacturer of your video card/computer.

On Apr 22, 1:40 pm, JOE X5 <[J...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:J...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

My learned friends,

I have had to repost this as I cannot find the original post. I include, details plus some additional information that I hope will enable you to help me.

I cannot get access to windows in normal mode. Just before he sign in screen would normally come up, the screen remains black and the mouse cursor stays in the middle of the screen and I am completely locked out; neither the mouse nor the key board work. Also during the boot up the screen flickers, which was not the case before. I can get in via safe, and the resolution and colours are all distorted. The colours bleed into one another and there are purple dots or specs all over the screen. I have tried a system restore to no avail.

Needless to say I am worried about this. My PC is running windows xp home ed. Service pack 2.  
2.2GHZ P4  
64MB Nvidia Geforce 3

I would like to know how to fix the problem, regarding, 1) getting into

## Re: HELP: BIG "Display" PROBLEM

windows in normal mode and also 2) the screen resolution and display issue.

Modification : The message I get says something, to the best of my recollection, along the lines of:

Windows Display Driver

"The ... display driver has stopped working normally. Save your work and reboot the system to restore full display functionality. The next time you reboot the machine a box will be displayed giving you a chance to upload data about this failure to Microsoft."

However If I reboot. I am not always able to gain access to windows.. I have only managed to gain access by a series of restarts and in the System configuration utility opting for a Normal startup rather than a selective startup. This seems to only temporarily solve the issue.

Any ideas?