

# Windows XP update repeatedly failing for

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**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-03/msg04605.html>

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- From: Sanjoy Saha <Sanjoy.Saha@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - Date: Sat, 17 Mar 2007 11:16:03 -0700
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I have COMPAQ laptop. I have automatic update. There are 41 updates which have failed. I looked into the update log and it's huge. I am pasting some of it. Please let me know what do I need to do to resolve this issue. Is there a way I can upload the error log to you ?

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53D2-4C9A-BA6F-AE5E476C3BEE}
2007-03-17 01:13:28 3104 e34 Misc ===== Logging initialized (build:
5.8.0.2469, tz: -0600) =====
2007-03-17 01:13:28 3104 e34 Misc = Process: C:\WINDOWS\system32\wuauclt.exe
2007-03-17 01:13:28 3104 e34 Misc = Module: C:\WINDOWS\system32\wuaueng.dll
2007-03-17 01:13:28 3104 e34 DtaStor Update service properties: service
registered with AU is {9482F4B4-E343-43B6-B170-9A65BC822C77}
2007-03-17 01:13:28 3104 e34 DtaStor WARNING: Update Service: Failed to
update backup store
2007-03-17 01:13:28 1028 414 DnldMgr ***** DnldMgr: New download job
[UpdateId = {C59E753F-A19A-422E-9F36-3C8F8E101920}.101] *****
2007-03-17 01:13:28 1028 414 DnldMgr * Queueing update for download
handler request generation.
2007-03-17 01:13:28 1028 414 DnldMgr Generating download request for update
{C59E753F-A19A-422E-9F36-3C8F8E101920}.101
2007-03-17 01:13:30 1028 a04 AU AU initiated download, updateId =
{C5A7BCFB-9DD1-446D-B9AC-ADE49460AA07}.102, callId =
{6767AC3E-3ACE-4DC0-BCB3-5D5EFA3B81F7}
2007-03-17 01:13:30 1028 414 Handler Windows Patch download for UpdateId =
{C59E753F-A19A-422E-9F36-3C8F8E101920}: selected action is download express
(delta).
2007-03-17 01:13:30 1028 a04 AU AU initiated download, updateId =
{1AFB1AFE-9AAF-4DC4-9DAC-C75303A84655}.100, callId =
{0647E4FA-1D14-46CF-B8C5-9FA0BAC9D911}
2007-03-17 01:13:30 1028 a04 AU AU setting pending client directive to
'Download Progress'
2007-03-17 01:13:30 1028 a04 AU # Pending download calls = 55
2007-03-17 01:13:30 1028 a04 AU <<## SUBMITTED ## AU: Download updates
2007-03-17 01:13:46 1028 e8 AU AU found 1 sessions to launch client into
2007-03-17 01:13:46 1028 e8 AU Launched new AU client for directive
'Download Progress', session id = 0x0
2007-03-17 01:14:13 3256 d60 Misc ===== Logging initialized (build:
5.8.0.2469, tz: -0600) =====
```

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2007-03-17 01:14:13 3256 d60 Misc = Process: C:\WINDOWS\system32\wuauclt.exe  
2007-03-17 01:14:13 3256 d60 AUCInt Launched Client UI process  
2007-03-17 01:15:25 1028 414 Handler Updateci:  
WinSEUpdateHandler::\_Inventory: Installer returned 0xc0000006 (3221225478)  
2007-03-17 01:15:25 1028 414 Handler FATAL: UH: 0xd0000006: Inventory failed  
2007-03-17 01:15:25 1028 414 Handler FATAL: UH: 0xd0000006:  
GetNextRequiredFiles failed  
2007-03-17 01:15:25 1028 414 Handler FATAL: UH: 0xd0000006:  
GetRequiredFilesForSandboxState failed  
2007-03-17 01:15:25 1028 414 DnldMgr FATAL:  
DM:CAgentDownloadManager::GenerateAllDownloadRequests:  
GenerateDownloadRequest failed with 0xd0000006.  
2007-03-17 01:15:25 1028 414 DnldMgr Error 0xd0000006 occurred while  
downloading update; notifying dependent calls.  
2007-03-17 01:15:25 3256 d60 AUCInt AU client got new directive = 'Download  
Progress', serviceId = {9482F4B4-E343-43B6-B170-9A65BC822C77}, return =  
0x00000000  
2007-03-17 01:15:25 3256 d60 AUCInt AU client creating default WU/WSUS UI  
plugin  
2007-03-17 01:15:26 1028 4e8 AU AU setting client response for sessionId 0x0  
to 'Pending'  
2007-03-17 01:15:58 3104 e34 DtaStor Update service properties: service  
registered with AU is {9482F4B4-E343-43B6-B170-9A65BC822C77}  
2007-03-17 01:15:58 3104 e34 DtaStor WARNING: Update Service: Failed to  
update backup store  
2007-03-17 01:15:58 1028 414 Agent \*\*\*\*\*  
2007-03-17 01:15:58 1028 414 Agent \*\* END \*\* Agent: Downloading updates  
[CallerId = AutomaticUpdates]  
2007-03-17 01:15:58 1028 414 Agent \*\*\*\*\*  
2007-03-17 01:15:58 1028 8d0 AU >>## RESUMED ## AU: Download update  
[UpdateId = {707E6500-81C1-4165-8C43-631E09891716}]  
2007-03-17 01:15:58 1028 8d0 AU # WARNING: Download failed, error =  
0xD0000006  
2007-03-17 01:15:58 1028 414 DnldMgr \*\*\*\*\*  
2007-03-17 01:15:58 1028 414 DnldMgr \*\* START \*\* DnldMgr: Downloading  
updates [CallerId = AutomaticUpdates]  
2007-03-17 01:15:58 1028 414 DnldMgr \*\*\*\*\*  
2007-03-17 01:15:58 1028 414 DnldMgr \* Priority = 2, ServiceId =  
{9482F4B4-E343-43B6-B170-9A65BC822C77}  
2007-03-17 01:15:58 1028 414 DnldMgr \* Updates to download = 1  
2007-03-17 01:15:58 1028 414 Agent \* Title = Cumulative Security Update  
for Internet Explorer 6 for Windows XP (KB928090)  
2007-03-17 01:15:58 1028 414 Agent \* UpdateId =  
{F28DF705-D3BF-478C-A844-6539F3C96501}.104  
2007-03-17 01:15:58 1028 414 Agent \* Bundles 1 updates:  
2007-03-17 01:15:58 1028 414 Agent \*  
{08AFF532-EE3F-4618-ABD2-5BD87154D512}.104  
2007-03-17 01:15:58 3104 e34 DtaStor Update service properties: service  
registered with AU is {9482F4B4-E343-43B6-B170-9A65BC822C77}  
2007-03-17 01:15:58 3104 e34 DtaStor WARNING: Update Service: Failed to  
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2007-03-17 01:15:58 1028 414 DnldMgr ***** DnldMgr: New download job
[UpdateId = {08AFF532-EE3F-4618-ABD2-5BD87154D512}.104] *****
2007-03-17 01:15:58 1028 414 DnldMgr * Queuing update for download
handler request generation.
2007-03-17 01:15:58 1028 414 DnldMgr Generating download request for update
{08AFF532-EE3F-4618-ABD2-5BD87154D512}.104
2007-03-17 01:15:59 1028 414 Handler Windows Patch download for UpdateId =
{08AFF532-EE3F-4618-ABD2-5BD87154D512}: selected action is download express
(delta).
2007-03-17 01:16:11 1028 414 Handler Updateci:
WinSEUpdateHandler::_Inventory: Installer returned 0xc0000006 (3221225478)
2007-03-17 01:16:11 1028 414 Handler FATAL: UH: 0xd0000006: Inventory failed
2007-03-17 01:16:11 1028 414 Handler FATAL: UH: 0xd0000006:
GetNextRequiredFiles failed
2007-03-17 01:16:11 1028 414 Handler FATAL: UH: 0xd0000006:
GetRequiredFilesForSandboxState failed
2007-03-17 01:16:11 1028 414 DnldMgr FATAL:
DM:CAgentDownloadManager::GenerateAllDownloadRequests:
GenerateDownloadRequest failed with 0xd0000006.
2007-03-17 01:16:11 1028 414 DnldMgr Error 0xd0000006 occurred while
downloading update; notifying dependent calls.
2007-03-17 01:16:11 3104 e34 DtaStor Update service properties: service
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2007-03-17 01:16:11 3104 e34 DtaStor WARNING: Update Service: Failed to
update backup store
2007-03-17 01:16:11 1028 a04 AU >>## RESUMED ## AU: Download update
[UpdateId = {F28DF705-D3BF-478C-A844-6539F3C96501}]
2007-03-17 01:16:11 1028 a04 AU # WARNING: Download failed, error =
0xD0000006
2007-03-17 01:16:11 1028 414 Agent *****
2007-03-17 01:16:11 1028 414 Agent ** END ** Agent: Downloading updates
[CallerId = AutomaticUpdates]
```