

Re: "System Cannot Recognize the CD"

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-03/msg04421.html>

- *From:* Terry <F1ComNOSPAM@xxxxxxxxxx>
 - *Date:* Fri, 16 Mar 2007 16:42:53 -0700
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On 3/16/2007 3:36 PM On a whim, R. McCarty pounded out on the keyboard

Cannot "See" the 2 SATA drives from the IDE drive ? Did you mean that from within Windows the 2 SATA drives do not appear in either DiskMgmt.Msc or Device Manager/Windows Explorer ? Are the SATA drives partitioned and formatted or factory fresh ?

How is the BIOS configured for the SATA operation mode (Native or AHCI ? If you aren't using RAID it shouldn't be necessary to add drivers. The BIOS handles SATA which to XP appears as a simple IDE type Controller in Device Manager.

"Jeff Y." <schematherapy@xxxxxxxxxx> wrote in message
<news:1174083992.398910.105380@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

My problem has stumped a Microsoft Certified Technician who finally gave up (although of course he still charged me). Here it is:

I recently installed Windows XP in a configuration with a large IDE drive as the boot device, and 2 SATA drives as storage drives (not RAID). Windows cannot "see" the two SATA drives from the IDE drive.

At the advice of some other users in this group, I tried to use the utility CD-ROM that came with my motherboard (DFI LanParty) to install drivers for the SATA controllers. When I try to run the motherboard utility program, I get a Windows error message: "The system cannot recognize the CD. Please insert the correct CD into the CD-ROM drive."

I tried several things to identify the problem. First, I put the same utility CD-ROM into another computer and tried to access it from within Windows. I had no problem at all. The utility popped up immediately. Second, I made a duplicate of the utility CD-ROM on a blank disc to be sure the CD-ROM itself wasn't damaged. Still got the same error message. Third, I copied all the files from the utility CD-ROM onto another disc using a standard ISO format (in case the utility CD-

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ROM used a different format). Same error message. Finally, I installed a UDF Reader driver in Windows in case the CD-ROM was in UDF format. Same error message.

I can't get a response from DFI tech support. What can I try next?

I also have a DFI board. I just had one of my 3 PATA drives fail. Today I added a SATA drive to replace the failed one. I am not using it in a RAID configuration but Windows asked for the driver disk after it started. I inserted the floppy and it loaded the drivers. So XP DOES require a SATA driver even if not using RAID. And the drive is recognized as a SCSI drive in DM.

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Terry

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