

Re: Attempt to login goes back to login prompt

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-03/msg01358.html>

- *From:* Nate <Nate@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 5 Mar 2007 14:33:13 -0800
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Hi Rock, I tried all the options you suggested. The userinit.exe seemed to be correct and in the right place. There was no file called wsau.. that one of the options suggested.

I did the regedit but could not find userinit.exe that indicated anything unusual.

I do have the computer on a network but if I try to RDP, I have the same problem getting kicked off. I cannot connect to any drive since it looks like there are no shares open.

"Rock" wrote:

"Nate" <Nate@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote

Hey Rock. thanks for the suggestions.

Question. If I install the drive in another machine, I boot from a local disk. How do I edit the registry on this "foreign" disk? It is not "other" user since the user is not local to this other machine...

"Nate" <Nate@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote

Hi all

I am dealing with a real headscratcher. A client gave me their computer because they could not log on. They put their login info:
username/password,
it looked like it was doing some machination then went back to the login prompt.

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Hmm. I tried logging in with the Admin account (which apparently had no password), and same thing. I then booted to safe mode, but still no luck.

I could not get past the login prompt.

I took out the disk and put it in another machine and was able to see all the appropriate files are there. Ran antivirus scans/etc, cleaned everything out, but still not luck.

I even tried to do a boot from CD/Repair, but the start said it could not find a disk. Strange because it is a SATA disk and is recognized at boot. The OS does boot to the login prompt.

Install the drive in another machine and edit the registry remotely to see what the userinit value is. See these articles.

Editing the Registry for "other" Users
<http://www.dougknox.com/>

You cannot log on to Windows XP after you remove Wsaupdater.exe
<http://support.microsoft.com/kb/892893/en-us>

If that doesn't help see this:
A User Logon Request Is Rejected Without Any Messages
<http://support.microsoft.com/?id=313322>

You follow the procedure in the link from Doug Knox I gave you.

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Rock [MS-MVP User/Shell]

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