

Re: User Name is missing on XP startup screen

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-03/msg00996.html>

- *From:* Bondi <Bondi@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 4 Mar 2007 13:15:51 -0800
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Thanks for the quick response, just as an additional question. He bought the computer years ago so in the event of not being able to logon as admin would any of the other options retain the info on the computer. It's his business computer, had it for years, and has all his work on it, acct, client files etc

And yer I know he should have a back up, but imagine a businessman who knows to push the on button, select an office app and then type, that is how the machine is used.

Thanks again for you help!

"Pegasus (MVP)" wrote:

When your father in-law buys a new car then he would insist of getting a set of spare keys, for obvious reasons. When he gets a PC then he should set up a second admin account, for equally obvious reasons. If he did not do this then things become a little difficult. He now has several options:

- Try to logon as Administrator, using a blank password. Who knows - it might work!
 - Ask the person who sold him the PC what password he set for the Administrator account.
 - Look up the documentation that came with the PC.
 - Boot the machine with a boot disk from here and set the Administrator's password to a blank:
<http://home.eunet.no/~pnordahl/ntpasswd/bootdisk.html>.
- It's scary stuff but it works.
- Reload Windows from scratch.

About your second question: What account names exist on this PC? You can find out by doing this (after you have resolved the password issue):

- Click Start / Run / cmd {OK}
 - Type this command:
net user {Enter}
- What do you see?

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"Bondi" <Bondi@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:1045FD8C-64F8-41A2-9573-4057373B9721@xxxxxxxxxxxxxxxxxxxx

I've followed these instructions to try and sort my father inlaws with the same problem (missing user names) but he doesnt know the password?

Also once, or if, I can log on how do I rectify this problem so the usernames show up on the front screen?

Many thanks

"Pegasus (MVP)" wrote:

"RonGw" <RonGw@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
news:143E4480-084A-48CE-8B41-090B259D1EC0@xxxxxxxxxxxxxxxxxxxx

My XP Home Edition startup screen "To begin, click your user name" is

now

missing the User Name icon, so the only thing I can do is to shutdown

or

restart the PC. Any ideas of what has happened?

You can press Ctrl+Alt+Del twice, then enter your user name and password.

Have a look here for hints on how to hide/unhide user names:
<http://www.windows-help.net/WindowsXP/tune-10.html>