

## Re: Windows explorer and the swap file.

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- *From:* Bjorn <Bjorn@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 16 Feb 2007 16:38:05 -0800
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Thanks, Rock

(Sorry to not being able to keep it short as Pegasus want it but its not an easy problem.) Also it have been bringed up several times by different users but not yet any solution.)

but I have install it too many times now. I have already tried what you suggest. First this version didnt install on SATA drive. The old version do, without problem. But it cannot be used, it will not update.

I have two versions of XP pro, I dont remember if the old is with or without SP1 but the new has all exept latest Explorer and Mediaplayer.

I think it is 2 years between these two versions and what upset me most is that the old one works, it worked util a damage a year ago but I continue to use it for a year util I got this new version.

(As I dont live in my own contry I cant get support, I am even not allowed to buy Windows in my own language. Friends must buy it for me. Therefore this time I bought OEM because I dont want to pay for something I cant get) Thats really great support from MS. I have fight for the right for a OS in my own language 14 years now. Still cant buy it.

I have the old copy of XP, I can change now in less than a minute and that version does not have this problem but other problems.

Therefore it is totally out of question that this depend on hardware. Checking on it, even the old SATA disk with an early XP pro does not have this problem, the old install on ATA dont have this problem.

NEW install today not finished, no programs, no AV no connection to internet and therefore not updated but it was bought just before christmas.

The 2 new install (bought christmas) dont work on SATA/ATA.  
The old XP pro have other problems but not this actual problem.  
The old works on both ATA/SATA

I have done everything I can to find the problem.

I have one more to add, it seems that this problem also change upper/lower case letter and that change the behavior of marker and cause a lot of

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problems.

Filename lost, I can get them back by renaming parent folder.

Everything seems to be normal until I start moving and erasing files. As other have brought up here that it depends on thumbnails is shown or not, I have come to the conclusion that's not important.

But today, I reboot and thereafter used Explorer normal without showing thumbnails and for the most of day I had no problem until I changed to show thumbnails and shortly after that the computer stopped to respond.

It seems to depend on thumbnails is showed or not and at the same time erase of more than (also important) more than 600 image files (jpg) 600 picture files.

I need to use thumbnails to sort-move-erase these files. Else I don't have problems with explorer.

"Rock" wrote:

"Bjorn" <Bjorn@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote

Other program makers have support. They give something back for the money

I have paid. Microsoft don't care about the users.

The swapfile is not cleared after file manager have used it. File manager cause memory problem both in RAM and swap file. It shows by I need to reboot computer every 15 minutes as XP pro stops to respond.

I have a new computer without reset button. Latest ver of XP pro + latest updates.

I have a clean install with firewall and AV + Ad aware and Spybot. So, system is clean. Explorer don't work as it should and have been a problem in all versions of Windows.

If I try to mark one file or folder, several or all files/folders are marked.

What I have marked may change at the same moment I press the key to move or erase files.

This have cost me a lot of damage.

Usually there is no much problem to erase less than 600 files but more

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will  
take up more and more of the swapfile until it reach around 2.5 GB and XP  
freeze to ice.  
But problem starts long before XP have frozen to ice.

Other programs are not affected as long Windows is running.  
Other programs have no I/O problems to the same disk at the same time.  
I have suspected conection and driver problems for the SATA disk but as  
other program use the disk without problems there is no disk problem.  
Its only Explorer that is a problem and it has been well know in all  
version  
of Windows but the latest seems to definitively be the worse of all.

Only Explorer is affected by this.

I need a replacement for Windows Explorer if anyone have suggestions.

It take too loooong time to erase file with file manager.

I have noticed that Zilla shred can overwrite files 3 times and do this  
much  
faster than file manager can erase the same files and Zilla dont mess with  
memory as Explorer does.

I mark the files. Wait some minutes for this to be visible. Right click to  
get drop down menu what to do with the files. I can wait 30 minutes for  
this  
menu and I often need to retry several times.

I manage to mark erase or cut for moving the files. Wait and wait. It may  
work after 30 minutes but usually not.

This damn XP is not a OS, it worse than a virus.

Microsoft have never been able to make an OS and will never be.

Instead of support they deny every problem.

Explorer cause "errores in file system" this shows as corrupt or emty, 0  
byte files.  
Files and folders that cannot be erased or moved. Acces denied.  
This have cost me more than 200 GB of data.

It very expensive to use an OS that cannot be trusted.

If you want MS support, a retail version of XP comes with 3 free support  
incidents. If OEM you are you're the support.

There is a problem with your installation, it's not a pervasive problem with

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Explorer in Windows XP. Something about the hardware, drivers and software on your system. The only way you will be able to figure this out is to start fresh and do troubleshooting/testing every step of the way to determine where the root cause lies.

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Rock [MS-MVP User/Shell]