

## Re: \*\*\* No Internet Connection \*\*\*

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-02/msg04107.html>

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- *From:* Fred S \*\*\*\*\* <"Fred S"@anonymous.com>
  - *Date:* Mon, 12 Feb 2007 17:04:05 -0500
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RBot,

I see that your posts do not include the previous posts. In those you will see that I've done nearly all of that. The initial post with this info is time stamped at 10:50 AM.

I have uninstalled the firewall but the AVG anti-virus program is shut down from msconfig.

Cant ping anything, everything comes back with 4 packets (?) sent and zero returned.

Fred

RBot wrote:

Ok, so you can see network shares, but you cannot ping 127.0.0.1 Can you ping the IP address of remote computers that contain these shares? Do you have any type of AntiVirus or Firewall installed on the machine? Disable these if you do. I have seen where Norton will not allow any connections to the internet (or any other device for that matter) until it has gone through some type of initial configuration. I would disable it just as a test to see if you get connectivity. By the way, I would recommend testing your internet connectivity by pinging [www.google.com](http://www.google.com) or [www.yahoo.com](http://www.yahoo.com) or some other website instead of checking it by opening FF or IE. These are applications that could have issues themselves that you want to avoid. First lets try to get some type of connection using Ping, then we will test to see if IE works. Post back with progress please.