

# Re: Internal modem, settings cannot be changed

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-02/msg00636.html>

---

- *From:* Elmo <[elmogeek@xxxxxxxxxxxxxx](mailto:elmogeek@xxxxxxxxxxxxxx)>
  - *Date:* Fri, 02 Feb 2007 12:54:40 -0500
- 

ThomasB wrote:

Thanks for your patience, now we're getting to the core of it all:

I would really like to do what you suggest, but the "properties" button you mention is there, but dimmed and cannot be clicked. Likewise with all other buttons in that window that lists all the modems. I find this very strange and don't know what is wrong.

Thomas

"Elmo" wrote:

ThomasB wrote:

Thanks, Joe.

I guess this works fine to tell the modem to dial the prefix before the actual provider number.

Unfortunately, it does not solve the other problem: to tell the modem NOT to wait for the dial tone before starting to dial the number.

Normally, what happens in hotels is that you hear a certain tone on the line before you dial a specific prefix. After that, you hear the normal dial tone. As long as I cannot make the modem start dialing it will not dial out the prefix, therefore not get the regular dial tone, and hence never start dialing. Sounds like a catch 22, right? Well, it is.

Other ideas?

Thomas

"Elmo" wrote:

Re: Internal modem, settings cannot be changed

ThomasB wrote:

My laptop computer has an internal dialup modem (CXT AC-Link for Intel) that is normally running properly. Recently, in a hotel, I needed to change the settings so that it started with a dial prefix and did not wait for the dial tone.

Problem is, none of the settings are available. In fact, when I click on the modem in system settings, all the "add", "remove", "settings" buttons are grey and deactivated.

The other modems listed are the ones of my mobile phones, same here: I cannot access any of their settings.

I do have admin rights on my computer, I did try removing the modem in hardware manager and let windows find it again on startup, there are no conflicts with com-ports or anything.

Unfortunately, I cannot run a repair install of windows because this cannot be done with the pre-installed and backed-up version that came with the computer.

By the way, the only other thing that does not work on my computer is the IE7 install, seems to have a problem with registry rights. In case this should be related...

I am very grateful for any piece of advice.

Re: Internal modem, settings cannot be changed

Thanks,  
Thomas

Open Internet Properties, Connections tab, select the modem, click Settings, Properties, "Use Dialing Rules", and create one where a prefix needs to be dialed. Name it Motel, 9-Prefix, or whatever you prefer. Select that rule when needed. (I guess this would work with IE7 too.)

With Windows XP, open Control Panel, Phone and Modem Options, Modems, Properties, Modem, uncheck the "Wait for dial tone before dialing" checkbox.

Maybe one of these Kelly fixes:

[http://www.kellys-korner-xp.com/xp\\_tweaks.htm](http://www.kellys-korner-xp.com/xp_tweaks.htm)

Line 87. Dial-up Modem or PPPoE is Unavailable

[http://www.kellys-korner-xp.com/xp\\_abc.htm](http://www.kellys-korner-xp.com/xp_abc.htm)

Click M, scroll down to the Modem section.

—

Joe =o)

.