

Re: File problems

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-02/msg00080.html>

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 - *Date:* Wed, 31 Jan 2007 17:30:00 -0800
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I might have a file I haven't touched in months and decide I no longer need. When I try to delete it, the below response pops up on the screen.

"Cannot remove folder (name of the folder): It is being used by another person or program.
Close any programs that might be using the file and try again."

Similar versions of the above message pop up from time to time when I decide to rename or move a file. And occasionally, even when I successfully move a file, an empty folder is left behind looking ghostly, like a folder that has been cut for cut and paste, and when you try to delete that empty ghost folder you receive a variation of the above error message. And then there are the folders that have subfolders in them and that I try to move, only to find out that I can't move all the subfolders because of a variation of the message above. And then there are those folders I can't delete because:

"Cannot delete (file name): Access is denied.
Make sure the disk is not full or write-protected and that the file is not currently in use."

Checking the file thru Properties there is no indication it is write-protected, I have plenty of space on my hard drive, and as I have already indicated, the only other people that have ever touched my computer are the people who built it and packed it for shipping to me, so no one else has access or would be using those files. The only cure to the above problems is to restart my computer. Consequently, to keep from restarting over and over all day long, I keep a piece of paper on my desk and record the names of all the folders I was blocked from doing anything with that day, and at the end of the day, I restart the computer and go back to those folders to delete, move, or rename them. And if I succeed in removing the folders I wanted to remove, I sometimes run into another error message when I try to dump them from the Recycle bin. I can't replicate that message right now, but it refers to the file and tells me it cannot be deleted because "file is not empty". This is a new one that wasn't in Windows 98 SE. Since when do you need to empty a file before sending it to the Recycle bin???

As I've also already indicated, this was a minor and occasional problem with my previous computer and Windows 98 SE. But with the purchase of my new

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computer and the XP Home that came with it, the frequency of these error messages went from the 3 or 4 times a week of Windows 98 SE to 6 or more times a day with the XP. I would have expected an improvement with the newer version of Windows. Instead matters have gotten worse. Which leaves me wondering whether I dare even consider purchasing Windows Vista. I would go back to Windows 98 SE and install it on my new computer if it were compatible with all my other non-Windows software. Unfortunately it isn't. Suggestions???

"Daave" wrote:

genedale wrote:

Back when I purchased my first computer with Windows 98 SE, 3 or 4 times a week I would get an error message when I tried to move, rename, or delete a file that informed me that I could not do the above function because someone else was using the file. No one else had ever touched that computer but the people who built it and shipped it to me. So no one else could have been using those files.

Now with my new computer and the installed XP Home Edition, I get the same error message, but now it is 6 or more times A DAY.

Please post the complete text of this repeating "error message."