

## Re: Error 1324

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-01/msg11276.html>

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- *From:* leonperrins <[leonperrins@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:leonperrins@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 31 Jan 2007 02:38:01 -0800
- 

I have tried all the paths suggested and still have the problem. I cannot find any reference to the "The Folder Path Contains an Invalid Character" in the registry, I used "FIND". Have you any thoughts on this. I have downloaded Avery prog. v3.0, still delivers the message. As the folder referred to no longer exists, presumably the problem must lie in the registry somewhere but why should it refer back to this extinct folder when my system works normally when sending data to and from the new folder. This folder is on the same drive as the extinct one was. I am starting to believe that I will have to resort to another clean re-install. If I do so, how should I transfer my data to the 2nd hard drive? This data is currently in a folder on the second drive, should I rather copy the contents of the folder directly to the drive, if this is possible?

"Wesley Vogel" wrote:

I have Avery Wizard 2.1 for Microsoft Word 2002.

Is it possible that G Perrins 1 has a space at the end?

I have three Avery Wizard install files and they are all InstallShield files. Wiz00e.exe, AveryWizardForWord2002-English.exe and AveryWizardforWord2003-English.exe.

I assume that you downloaded the install file from Avery's website. That file could be corrupt, dump it and download another one. This is a common problem.

Also see this again.

Error -1324: The Folder Path Contains an Invalid Character  
<http://consumer.installshield.com/kb.asp?id=Q108470>

This is also referenced in InstallShield's article, ignore the title. You receive an invalid character error message when you install Office XP and Office 2003

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<http://support.microsoft.com/kb/292582>

InstallShield Consumer Central Frequently Asked Questions

<http://consumer.installshield.com/faq.asp>

The Windows Installer CleanUp Utility does not:

- \* Remove Windows Installer.
- \* Remove files of any programs that are installed by Windows Installer, such as Microsoft Office 2003.

The Windows Installer CleanUp Utility does:

- \* Provide a dialog box where you can select one or more programs that were installed by Windows Installer. You select the programs on the Installed Products list in the Windows Installer CleanUp dialog box. After you make this selection, the utility removes only the Windows Installer configuration information that is related to those programs.
- \* Remove the files and registry settings that make up the Windows Installer configuration information for programs that you select.

Description of the Windows Installer CleanUp Utility

<http://support.microsoft.com/kb/290301>

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Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In news:5562722B-3DC3-4EC8-9231-200CBD4DF209@xxxxxxxxxxxxxxxx, leonperrins <leonperrins@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

I did a clean reinstall of XP Pro onto a PC with one hard drive.  
I then connected a USB external drive and copied the old "data" drive off another PC to it.  
I called the new folder, that I copied the old data drive to "G Perrins 1". G was the old drive letter and Perrins1 was the name of the PC.  
I have since renamed the folder with no effect. The "Problem" folder no longer exists.

I am currently trying to install "Avery labels" and the "Avery Wizard" starts to run and then stops with the error message.

Although I am not having problems with MS Office should I still run the Windows installer cleanup prog?

I am wary because I do not want to lose Office.

The drive is NTFS.

"Wesley Vogel" wrote:

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"The path volume(G) from Perrins1 contains an invalid character"

You did not state when you get the error. When installing software?

With Installshield or Windows Installer? What software?

What is Perrins1? A folder?

Error -1324: The Folder Path Contains an Invalid Character  
<http://consumer.installshield.com/kb.asp?id=Q108470>

Could be a screwed up Shell Folder.

Error 1324: The folder path 'My Pictures' contains an invalid character during the installation of a software  
<http://windowsxp.mvps.org/err1324.htm>

Something messed in one of these keys.

HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders

Reset the Shell Folders paths to defaults  
<http://windowsxp.mvps.org/usershellfolders.htm>

Some folder may actually have an invalid character. The following characters are invalid as file or folder names on Windows using NTFS:

/ ? < > \ : \* | " and any character you can type with the Ctrl key

In addition to the above illegal characters the caret ^ is also not permitted under Windows Operating Systems using the FAT file system.

Also a space at the end of the name or a period at the end of the name.

"Error 1324" During Installation  
<http://support.microsoft.com/kb/242913>

To resolve this issue, run the Microsoft Windows Installer CleanUp

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utility to remove the Windows Installer registry settings, and then reinstall Office. To do this, follow these steps:

1. Download, install, and then run the Windows Installer CleanUp utility to remove the Windows Installer registry settings associated with your Microsoft Office installation. For additional information about how to download, install, and use the Windows Installer CleanUp utility, click the following article number to view the article in the Microsoft Knowledge Base: 290301 Description of the Windows Installer CleanUp Utility <http://support.microsoft.com/kb/290301>
2. To use the Windows CleanUp utility, follow these steps:
  - a. Click Start, point to Programs, and then click Windows Installer Clean Up.
  - b. Select the program that you want to remove, and then click Remove.
  - c. Click OK, and then click Exit.
3. Run the Setup program for your product to reinstall.

—  
Hope this helps. Let us know.

Wes  
MS–MVP Windows Shell/User

In  
[news:9AC81B6A-D613-4D7C-82DA-A7FFB7B78B8E@xxxxxxxxxxxxxx](mailto:news:9AC81B6A-D613-4D7C-82DA-A7FFB7B78B8E@xxxxxxxxxxxxxx),  
leonperrins <leonperrins@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
hunted and pecked:

None of these solutions apply to my situation.  
It seems to centre around the fact that a drive is concerned.  
Somewhere there appears to a reference to a drive/folder(on the replacement drive) that no longer exists.  
I tried renaming the folder on the new drive that I thought was causing the problem but this didn't work.  
I can find no reference of this error affecting XP.

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"Wesley Vogel" wrote:

<http://support.microsoft.com/search/default.aspx?catalog=LCID%3D1033&1033comm=1&spid=global&query=>

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Hope this helps. Let us know.

Wes  
MS-MVP Windows  
Shell/User

In  
[news:5CC4926F-68F3-4FCC-9634-39FB9D08F853@xxxxxxxxxxxxxx](mailto:news:5CC4926F-68F3-4FCC-9634-39FB9D08F853@xxxxxxxxxxxxxx),  
leonperrins  
<leonperrins@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
hunted and pecked:

My error  
seems  
somewhat  
different to  
others I  
have seen.  
"The path  
volume(G)  
from  
Perrins1  
contains an  
invalid  
character"  
I believe  
this arose  
when I  
copied a  
complete  
drive onto a  
new hard  
drive. This  
error stops  
me  
installing  
some  
programmes  
from my

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hard  
drive.

I am  
running XP  
Pro +SP2.