

Re: Keyboard Lockout Error 32

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2007-01/msg09893.html>

- *From:* Christopher Weaver <we.aver@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 28 Jan 2007 15:47:00 -0800
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When the system is booted without a keyboard the boot process announces 'legacy keyboard detected' as it does when the same keyboard is connected.

I was wrong in implying that it worked in Safe Mode; it doesn't work in any Windows mode, safe or un-safe. The keyboard works to get him into safe mode but then quits altogether.

He has tried removing the drivers and allowing Windows to detect and reinstall, and he's tried using a different keyboard – all with no effect.

Thanks for hanging in here with us.

"Brian A." wrote:

"Christopher Weaver" <we.aver@xxxxxxxxxxxxxxxxxxxxx> wrote in message news:D388D546-3481-4A27-BE65-8B1D03DD3634@xxxxxxxxxxxxxxxxxxxxx

The keyboard is a PS2. The keyboard can be used to enter into Safe Mode but will not function in Windows. Haven't tried booting without the keyboard. Have to get back to you on that one.

If you have no issue with the kb disconnected follow the steps below.
If you can use it in Safe Mode and not Windows, in Safe Mode > Device Manager remove any/all keyboards listed.
Close out of DM, reboot and Windows will redetect/reinstall the drivers.
If the issue comes back you know it's related to the keyboard and if you test with another known good keyboard without a change, time for a new one.

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Brian A. Sesko { MS MVP_Shell/User }
Conflicts start where information lacks.
<http://basconotw.mvps.org/>

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Suggested posting do's/don'ts: <http://www.dts-1.org/goodpost.htm>

How to ask a question: <http://support.microsoft.com/kb/555375>

"Brian A." wrote:

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"Christopher Weaver" <we.aver@xxxxxxxxxxxxxxxxxxxx>
wrote in message
news:7FA9F3E0-6518-45B0-B8B7-EF4EFD75FB49@xxxxxxxxxxxxxxxxxxxx

And the subject line is about all I know
about it.

The keyboard won't function after Windows
loads. The keyboard driver is
reporting error 32. Changing keyboards
hasn't helped. Reloading the driver
hasn't helped.

Can anyone here tell me how to fix this?
Does anyone here know of any relevant
registry entries?

Thanks.

What type of keyboard are you using, USB or PS2?

Does the BIOS detect the Keyboard?
If you don't see the manufacturers logo at the beginning of
boot and you do see
the

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POST screen (Black screen that shows the memory count, drive detection, kb/mouse and more), keep a close look after the drive detection to see if it reports detection of the keyboard. If it scrolls past to fast you can press the "Pause" key to stop the boot up routine, when you want to continue boot press any key.

What happens if you boot to Safe Mode?

To get to the startup menu press the F8 key after you see the logo or post and before XP loads, then select Safe Mode in the menu.

What happens if you boot with the keyboard disconnected?

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Brian A. Sesko { MS MVP_Shell/User }

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