

Re: IE Explorer 6.0 Locking Up On A Web Page Account

Source:

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- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 23 Jan 2007 04:18:38 -0800
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"Sandgroper" wrote:

"nass" <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:0A5EC5A5-3FBD-49AF-B566-784C3ACC2B08@xxxxxxxxxxxxxxxxxxxx>

Hi Steve,

1- Try this On the IE Pahe when open click onn Tools >> Internet Options.
On the IE Properties click on Connections Tab, and click on the Default
connection under Dial-Up and Virtual Network settings:
AustrliaCom say for Example then click Settings Button.
On the Settings window click on Advanced under Properties beside the User
name and Password, there you will find an Option called Idle set this to
Zero
or Higher number, prefered Zero, while there click on General Tab then
click
Settings and click on View Files try to set the size of the Temp to
something
between 50-80 MBs you may find it 570 or 280 or something in that range
son
lower or reduce it to 50-80 MBs.
Go to the device Manager and see the mode there and right click it or
highlight it and click Properties button, click on the powermanagement and
be
sure the option for Let the computer Turn OFF this device for Power saving
is
not checked.

2- Then Try to Run this Regs of DLLs adding to them this; netsh winsock
reset and Reboot.

3- If the above didn't help, try to delete the index.dat where?, in this

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path:

C:\documents and settings\Sandgroper\cookies = look in the Right you will find index.dat delete that, the same under the History in this path:

C:\Windows\System32\Temp\TempraryInternetFiles = clear the Sub folders under

this Tem Internet files and delete the index.dat then Reboot the machine and

the Operating system will create new index.dat for you.

If the Index.dat is corrupt it can cause this issue, the same of the Temp is

corrupt too.

If not try to run this command : sfc /scannow but leave it until last.

Be sure this machine is clean from malwares to be able to work inthe right direction of troubleshooting this issue.

Hi nass ,

I have checked the IE/dial-up settings you mentioned and implemented all the suggestion you have mentioned up to running netsh windsock command and I have found that when the user is logged on the web site in the user account , everything seems work a bit faster and things seem to be a more responsive when clicking on the links.

However , the problem of IE becoming unresponsive after leaving it idle for about 5 minutes still persists and IE has to be shutdown and start up again to fix the problem.

I tried to implement the last part of you suggestion of deleting the index.dat file in C:\documents and settings\\cookies and I couldn't , I kept getting the error message of " Unable to delete index.dat , another program is using this file etc"

From what I have read after doing a google search , it looks like I will have to create a new administrator account and then go into the folder to that particular user and then delete the index.dat file.

Once I can delete the index.dat file , I will complete the rest of your instructions and I will post back the results.

Sorry to be a bit of a pain about dragging out this problem , but it's one of those things that bug me and I have to follow it through to the end and fix the problem.

Once again , thanks for responding to my posts.

:)

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True Multitasking is having three computers and a chair with wheels.

Re: IE Explorer 6.0 Locking Up On A Web Page Account

Sandgroper

Remove KNICKERS to Email
steveray@xxxxxxxxxxxxxxxxxxxxxx

Hi Steve,

The command is netsh winsock reset

Did you tried to see if the Modem has the feature of turning OFF if Idle to save Power is unchecked.

Go to the Device manager and locate the Modem and Right click it or Click properties while you highlighted the modem and there uncheck the Let the computer turn OFF this device for Power saving.

Another is the Power Supply or power management have this Option too so turn it OFF, to do that Right Click Desktop, select Properties.

On the Display properties click Screensaver if there is On resume show welcome screen uncheck this Box (Sorry I don't have my XP machine to give you the exact Steps) also if there is a power option there click on the settings button or the advance one and go through the power schemes and you will see the options which you can change to not put this machine in idle Mode like the HDD Turn OFF set this to Never, Monitor set this to 15 Minutes or Higher,and the System standby to never.

Also try to assign this site in the trusted Site on the IE properties under security and Privacy Tabs and see if the Issue will resolve.

HTH.

Let us know.

Regards,

nass

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